

Meeting Notice:

Pursuant to KRS 96.A, the TARC Board of Directors is to meet monthly. The next meeting will be held at:

TARC's Headquarters, Board Room 1000 W. Broadway, Louisville, KY 40203

Wednesday, October 23, 2024 at 10:00 a.m.

This meeting is also being held via teleconference as permitted by KRS 61.826. Pursuant to KRS 61.810, the Board of Directors may enter into Closed Session, but shall not take any action in a Closed Session.

Members of the public and/or TARC staff may watch a livestream of the meeting by going to www.facebook.com/ridetarc; the livestream will be at the top of the page; No Facebook account is needed.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation for assistance with the meeting or meeting materials. Please contact Stephanie Isaacs at 502.561.5103. Requests made as early as possible will allow time to arrange accommodation.

Any person may provide a public comment in the chat feature at www.facebook.com/ridetarc at any time during a Board meeting which will be read into the record of the Board minutes. Please include your name in the chat. In addition, Ms. Isaacs will accept public comments that are provided to her by 12:00 PM the day before the next regularly scheduled meeting of the Board via email at sisaacs@ridetarc.org.

If you would like speak at the Meeting, please contact Stephanie Isaacs at (502) 561-5103 to sign up or send an email to sisaacs@ridetarc.org.

Guidelines to speak before the TARC Board of Directors:

- a) Only ten (10) residents of TARC's service area per Board meeting will be allowed to speak; if less than ten (10), then the TARC Board Chair may allow a non-resident of Metro Louisville to fill a vacant slot;
- b) Speakers shall be restricted to a maximum of three (3) minutes each and may not share these minutes with any other speaker; however, persons with medically recognized disabilities who are entitled to a reasonable accommodation under the Americans with Disabilities Act (ADA) shall be given an additional minute to speak;



- c) In order to speak in person at a regularly scheduled TARC Board meeting:
 - i. a speaker must register with Stephanie Isaacs as indicated above.
 - ii. the period to register begins at the conclusion of the prior regularly scheduled Board meeting and ends at 12:00 PM the day before the next regularly scheduled meeting in which the person intends to speak.
 - iii. persons registering may leave their name/alias and address, and shall notify Ms. Isaacs of the topic in which they will speak.
 - iv. no more than three (3) persons may speak with the same position on any one topic before the Board at any meeting (i.e., six (6) persons can speak on one topic before the Board at a particular meeting, three (3) in support and three (3) against);
- d) Any materials presented to the Board may be forwarded prior to or following all Board gatherings to Ms. Isaacs for dissemination purposes;
- e) Speakers before the entire Board are not allowed to use props, displays, or any other objects during their presentations. However, informational handouts may be given to Ms. Isaacs and distributed in accordance with (d) above;
- f) Persons within the audience are allowed to have signs in the Board room that are no larger than 8 ½ x 11 inches. However, such signs may not be attached to any sort of stick and must be displayed in a manner that does not inhibit others from viewing the Board meeting; and
- g) Speakers may not engage in electioneering nor the endorsement or promotion of any commercial product or service.



Agenda – October 23, 2024

1.	Quorum Call/Call to Order/Meeting Minutes	Ted Smith, Chair	10:00
	A. Approval of Special September Meeting MinutesB. Approval of September Meeting Minutes	Board of Directors	10:00-10:05
2.	Public Comments	Pat Mulvihill	10:05-10:15
3.	Board Chair's Report	Ted Smith	10:15-10:20
	A. Executive Committee Report		
4.	Finance Committee Report	Steve Miller	10:20-10:25
5.	Operations Committee Report	Alice Houston	10:25-10:30
6.	Executive Director's Report	Ozzy Gibson	10:30-10:40
	A. TARC 2025 Phase 1 Redesign Recommendation		
7.	Staff Reports and Presentation		10:40-10:50
	 A. Financial Statements for August & September 2024 B. Review overall Procurement Calendar for year C. Monthly Performance Report D. TARC 2025 Update 	Matt Abner Tonya Day Rob Stephens Aida Copic & Alex Posorske	
8.	Action Items and Presentations		10:50-11:00
	 A. Resolution 2024-37 Worker's Comp Amendment B. Resolution 2024-38 TARC Contribution to RAISE Grant C. Resolution 2024-39 Vehicles for 5310 Subrecipients D. Resolution 2024-40 Remix, Transit Planning Software E. Resolution 2024-41 Fare Free Election Day 	Tonya Day Chris Ward Russ Greenleaf Aida Copic Alex Posorske	
9.	Board Members Open Discussion		11:00-11:05
10.	Adjournment	Ted Smith	11:10



Special Board Meeting

The Board of Directors of Transit Authority of River City (TARC) met on September 18, 2024 at 10:00 a.m.in person at TARC, 1000 W. Broadway in the Board Room and virtually via teleconference as permitted by KRS 61.826.

Board Members Present

In PersonVirtualDeclinedTed SmithJustin BrownChristy AmesAbbie GilbertDuWayne GantSteve MillerMichael SchnuerleAlice Houston

Meeting Called to Order

Ted Smith called meeting to order at 10:02 a.m.

Closed Executive Session

Ted Smith called for a motion for a Closed Executive Session.

The motion was duly moved for approval by Steve Miller. The motion was seconded by Alice Houston. The Board of Directors unanimously adopted the Closed Executive Session.

Board Meeting

Ted Smith called for a motion to resume the Board Meeting.

The motion was duly moved for approval by Ted Smith. The motion was seconded by Alice Houston. The Board of Directors unanimously adopted the Board Meeting to resume.

Tonya Day presented RESOLUTION 2024-37TARC-ATU Local 1447 Collective Bargaining Agreement (CBA).

- This resolution is approving a contract between TARC and Amalgamated Transit Union (ATU) Local 1447, for the period September 1, 2024 through August 31, 2027.
- ATU Local 1447, is the duly authorized bargaining agent for TARC's bargaining unit employees.
- The previous contract between TARC and ATU Local 1447 expired on August 31, 2024.
- Both TARC and ATU Local 1447 have negotiated a proposed contract.
- The membership of ATU Local 1447 ratified the proposed contract during a meeting held on September 13, 2024.
- TARC is seeking the Executive Director to execute a contract with ATU Local 1447, effective September 1, 2024 through August 31, 2027.



Ozzy Gibson thanked the TARC Management Team for all of their hard work both at the negotiation table and behind the scenes. He also thanked Lillian Brents and the Union team for all their hard work.

Lillian Brents shared that everyone had the same goal of moving the negotiation forward. She also thanked the management team.

The motion was duly moved for approval by Steve Miller. The motion was seconded by Abbie Gilbert. The Board of Directors unanimously adopted the resolution.

Board of Biroctore diffarint oderly adopted the recolution.	
Ted Smith made a motion to adjourn at 10:35 p.m. This moby the Board.	tion was seconded by Alice Houston and approved
Ted Smith, Chair of the TARC Board of Directors	 Date



September 25, 2024 Board Meeting Minutes

The Board of Directors of Transit Authority of River City (TARC) met on September 25, 2024 at 10:00 a.m.in person at TARC, 1000 W. Broadway in the Board Room and virtually via teleconference as permitted by KRS 61.826.

Board Members Present

In Person Abbie Gilbert Steve Miller Alice Houston Michael Schnuerle **Virtual**Justin Brown
DuWayne Gant

Declined Ted Smith

Meeting Called to Order

Abbie Gilbert called meeting to order at 10:02 a.m.

Quorum Call

August Board Meeting Minutes approved.

Public Comment

Pat Mulvihill read the Public Comment Preamble: The TARC Board values hearing from its customers, TARC employees and public at large. This Board will not respond in this meeting to any comments made at this time. However, TARC will post a response on TARC's website regarding the comments made by the following meeting. In addition, the TARC Board may assign the feedback or comments to be further examined by its subcommittees and, if warranted, further addressed by TARC.

Mark Engle spoke about the importance of TARC route between Jeffersonville and Louisville for his job.

Ameerah Granger spoke about accessibility for herself and the community at large.

Public Comments and responses are posted on our website.

Special Reports

Abbie Gilbert presented the Board Chair Report.

- Welcomed the newest Board Member, Christy Ames.
- Impressive Board Member attendance in the Special Board Meeting.

Steve Miller presented the Finance Committee Report.

- He was also impressed with the Board participation at the Special Board meeting.
- Steve Miller complemented the two Public Comment participants on attending the Board meeting. He said, "It is great when people in the community stand up and share their concerns."
- All of the Resolutions presented have been moved to today's Board Meeting for consideration.

Alice Houston present the Operations Committee Report.

The committee met last week and there were no issues to report.

Ozzy Gibson presented the Executive Director's Report.

- He thanked Ameerah Granger for her public comment at the Board Meeting.
- We are in the process of adjusting Saturday Plus routes and schedules.
- The TARC 2025 Team is currently reviewing and analyzing the completed surveys.
- Currently the plan is to present to the Board the two plans as result of the surveys.
- Next TARC 2025 Retreat will be held on the following dates October 29th, 30th and 31st. Board Members are welcome to join the discussion at 4:00 p.m. each day for an overview of what was discussed.

Staff Reports and Presentations

Scott Nickerson and Alex Scott presented the Crowe LLP Independent Auditors report.

TARC has received a clean audit and everything is in good standing.

Steve Miller reiterated several points he mentioned in the Finance Committee Meeting on September 18, 2024.

The future of TARC and its need for more revenue in order to continue operating at the levels needed in our community is a topic being addressed in the TARC 2025 project.

Tonya Day presented Resolution 2024-32 Fiscal Year 2024 TARC Audited Financial Statement Report.

- The Finance Committee met and discussed in detail such Report on September 18, 2024.
- TARC received a clean opinion.
- TARC had no material misstatements.

The motion was duly moved for approval by Steve Miller. The motion was seconded by Alice Houston. The Board of Directors unanimously adopted the resolution.

Tonya Day presented the Financial Statements for June 2024 and July 2024.

Tonya Day presented the Procurement calendar for the year.

Rob Stephens presented the Monthly Department Operations Overall Report.





Alice Houston asked, "Can you give a little more detail on what you mean by higher absenteeism?"

Rob Stephens said, "There are various times of the year and season when absenteeism is normal or lower or higher, I don't have a particular reason why it's trending higher at this time. I'll bring that back to you next time."

Steve Miller said, "On the ridership slide the trend in FY23, FY24, and the beginning of FY25 the numbers are very close, and shows the demand is extremely stable."

Important fact reflected by the data: reduced service with implementation of Saturday Plus, but the ridership demand remains high and TARC needs to meet that demand.

Alex Posorske presented TARC 2025 Network Redesign.

- The first phase of the outreach and presented at over 164 private events.
- The survey response tally is over 2,800.

Steve Miller said, "I just wanted to say to you, that I have heard from people who have fairly prominent leadership roles in the community, elected officials and business leaders. They stated how important they thought the meetings were and how informative they were; TARC did a good a job of presenting information and alternative concepts that were to be placed before the community."

Alex Posorske said, "Thank- you."

Action Items

Tonya Day presented Resolution 2024-31 5310 Program Fund Awards.

- TARC, in its role as the designated recipient for the Louisville Urbanized Area for Enhanced Mobility of Seniors and Individuals with Disabilities (Section 5310) funds, undertakes a process to award these federal formula funds to subrecipients.
- TARC has undertaken a competitive selection and award process for the past ten years for these funds.
- This year, \$1,328,849 is available for distribution from the Federal Fiscal Year (FFY) 2024 apportionment.
- Each project recommended for funding was derived from priorities set forth in the Coordinated Human Services Transportation Plan for the KIPDA Region.
- Each project was selected for funding through a process that ensured open competition.
- An impartial Application Review Committee scored all eligible applications using evaluation criteria established by TARC in conjunction with the Regional Mobility Council.
- TARC seeks to enter into subrecipient agreements with: Blue River Services, Cedar Lake Residences, Down Syndrome of Louisville, Dreams with Wings, Elderserve, Harbor House of Louisville, Lifespan Resources, Southwest Center, Volunteers of America, and WHC KY, LLC (dba Ztrip) for the work outlined in their project applications.

The motion was duly moved for approval by Christy Ames. The motion was seconded by Michael Schnuerle. The Board of Directors unanimously adopted the resolution.

Tonya Day presented Resolution 2024-33 Excess Workers' Compensation and Employers Liability Annual Insurance Policy.



- TARC seeks to enter into an annual excess insurance policy for Workers' Compensation with Arch Insurance Company for the 2024-2025 policy year in the amount of \$288,877.
- Kentucky Administrative Regulation (KAR) 803 25:021 requires self-insured employers to have excess coverage for workers' compensation claims.
- TARC received two quotes with one being from Midwest and the other from Arch Insurance.
- TARC has deemed an annual premium of \$288,877 as fair and reasonable given by Arch Insurance for the Excess Workers' Compensation and Employers Liability insurance policy.

The policy shall commence on September 1, 2024 and end on August 31, 2025. The policy was commensurate with TARC's coverage last year with a slight increase in the premium owed.

The motion was duly moved for approval by Steve Miller. The motion was seconded by Abbie Gilbert. The Board of Directors unanimously adopted the resolution.

Tonya Day presented Resolution 2024-34 Brake Components & Related Supplies.

- TARC seeks to enter into a multi-vendor contract with an Initial Term of two (2) years with an option of three (3) one-year terms for brake components.
- A competitive solicitation, Invitation to Bid (ITB) 20241880 was issued on June 10, 2024 for brake components.
- TARC received six proposals to its ITB from Mohawk, Muncie, Neopart, The Aftermarket Parts Co., Truck Parts & Service, and Vehicle Maintenance Program.
- TARC seeks to negotiate and enter into a multi-vendor contract for an initial term of two (2) years with an option of three (3) one-year terms with Mohawk, Muncie, Neopart, The Aftermarket Parts Co., Truck Parts & Service, and Vehicle Maintenance Program based upon proposed cost for a not-to-exceed amount of \$1,437,410.

The motion was duly moved for approval by Alice Houston. The motion was seconded by Michael Schnuerle. The Board of Directors unanimously adopted the resolution.

Tonya Day presented Resolution 2024-35 Buy America Pre-Award, Post-Delivery Audit and Production Line Inspections.

- TARC seeks a third-party contractor to conduct the Buy America Pre-Award, Post-Delivery Audit and Production Line Inspections with Indefinite Delivery and Indefinite Quantity.
- The three (3) responsive proposals were received from third-party contractors.
- An evaluation committee comprised of knowledgeable TARC staff from maintenance department reviewed and scored each of the proposals.
- Transit Resource Center provided the best value proposal and received the highest score.
- The evaluation committee recommends an award to Transit Resource Center as the best value solution for TARC.
- TARC seeks to negotiate and enter into a contract with Transit Resource Center for the Buy America Pre-Award, Post-Delivery Audit, and Production Line Inspections with Indefinite Delivery and Indefinite Quantity.



The motion was duly moved for approval by Steve Miller. The motion was seconded by Christy Ames. The Board of Directors unanimously adopted the resolution.

Tonya Day presented Resolution 2024-36 Bus Starters and Components.

- TARC seeks to enter into an agreement for an Initial Term of two (2) years with an option of three (3) one-year terms for Bus Starters and Components.
- A competitive solicitation, Invitation to Bid (ITB) 20241881 was issued on June 27, 2024 for such supplies.
- TARC received three proposals to its ITB, and, based on these proposals, TARC deemed a multivendor award to Kirks, Muncie, and Romaine as being the most responsive and responsible for these parts.
- TARC seeks multi-vendor award to provide Bus Starter parts and related components.
- TARC seeks to enter into an agreement for an Initial Term of two (2) years with an option of three (3) one-year term extensions with Kirks, Muncie, and Romaine based upon a proposed cost for a not-to-exceed amount of \$160,126.

The motion was duly moved for approval by Christy Ames. The motion was seconded by Alice Houston. The Board of Directors unanimously adopted the resolution.

Abbie Gilbert made a motion to adjourn at 10:54 p.m. This motion approved by the Board.	was seconded by Michael Schnuerle and
Abbie Gilbert, Vice-Chair of the TARC Board of Directors	Date



TARC 2025 Phase 1 Parameter Recommendations

Constrained Network

 The TARC 2025 Constrained Network recommendation is to develop the plan with 70% budget allocated to ridership and 30% budget allocated to coverage service.

Growth Network

- The TARC 2025 Growth Network recommendation is to develop the plan with 70% / 30% ratio for funding allocation between ridership and coverage goals.
- The Growth Network recommendation is to develop the plan designed with a 22%increase in level of service (revenue hours), and should be prioritized by tiers to allow for a phased implementation plan.

Stops Spacing Policy

• TARC 2025 Stop Spacing Policy recommendation is to adopt a policy for stops spacing at every **3 blocks** or approximately 1/4 mile apart.



TARC Board of Directors Financial Summary - Recap August 2024, Fiscal Year 2025



Current month Operating Revenues are over budget \$124,116 (pg. 2, line 9) due to nearly all revenues being over except Advertising. Current month Operating Expenses are under budget \$957,212 (pg. 2, line 41) due to nearly all expenses being under budget. Capital Expenses are over by \$96,252 (pg. 2, line 48) due to all Capital Expenses being over budget for the month except for Development Costs.

Year-to-date Operating Revenues are over \$668,226 (pg. 2, Line 9) due to nearly all revenues being over except Advertising. This is being driven mainly by Passenger Fares and Other Agency Revenues which includes those from JCPS. Year to date Operating Expenses are under budget \$1,780,416 (pg. 2, line 41) due to all expenses being under budget. Year-to-date Capital Expenses are over budget \$111,741 (pg. 2, line 48) due to projecting out depreciation for the current year and disposal of assets.

Overall for August, TARC is under budget projections for expenses year-to-date and over on operating revenues in the current month mainly due to service adjustments that were projected to begin in January but actually implemented in July. MTTF receipts are under budget \$881,592 (pg.7) year-to-date. Bringing the net savings for current month to \$230,598 favorable balance before capital and subsides.

Operating Expenses	\$1,780,416
Operating Revenues	(\$ 668,226)
Subtotal	\$1,112,190
MTTF Shortage	(\$ 881,592)
Total	\$ 230,598

August 2024, Fiscal Year 2025



		Current Month			Fiscal Year-to-date			
Description	FY25 Total Budget	Actual	Budget	Over budget (Under budget)	Actual	Budget	Over budget (Under budget)	Percentage Remaining
Revenues						-		
1 Passenger Fares	5,219,670	540,887	470,915	69,972	1,068,303	893,345	174,958	-19.58%
2 Paratransit Fares	977,667	97,594	81,990	15,604	190,502	162,850	27,652	-16.98%
3 Special Fare Revenues (MOA/MOU Agreeme		136,098	128,610	7,488	265,514	239,730	25,784	-10.76%
4 Comp Specials	0	0	0	0	0	0	0	0.00%
5 Advertising Revenue	1,100,000	59,000	91,040	(32,040)	116,767	182,080	(65,313)	35.87%
6 Other Agency Revenues	447,300	43,973	37,167	6,806	520,455	74,334	446,121	-600.16%
7 Total Recoveries-Insurance	100,000	61,286	5,000	56,286	66,524	7,500	59,024	-786.99%
9 Operating Revenues	9,380,645	938,837	814,722	124,116	2,228,064	1,559,839	668,226	-42.84%
10 11 MTTF Contributions- Federated, Operating	69,357,199	5,666,723	5,666,723	0	11,326,775	11,326,775	0	0.00%
12 Local Government Funds - MTTF, Operating		(54,198)	114,692	(168,890)	(3,501)	229,384	(232,885)	101.53%
13 COVID Funds - FTA, Operating	27,050,613	1,656,666	2,590,368	(933,702)	2,992,097	5,180,736	(2,188,639)	42.25%
14 State Government Funds, Operating	1,671,444	54,166	32,900	21,266	54,807	81,925	(27,118)	33.10%
16 Total Non-Operating Revenues	99,708,159	7,323,357	8,404,683	(1,081,326)	14,370,177	16,818,820	(2,448,642)	14.56%
Total Revenues Before Cap Contributions	109,088,804	8,262,194	9,219,405	(957,210)	16,598,242	18,378,659	(1,780,416)	9.69%
19 20 Local Government Funds - MTTF, Cap	5,898,670	66,480	73,031	(6,551)	73,729	186,562	(112,833)	60.48%
21 Federal Reimbursement Funds - FTA, Cap	39,050,525	319,369	960,807	(641,438)	565,791	1,999,211	(1,433,420)	71.70%
22 State Government Funds, Cap	3,144,221	1,092	115,317	(114,225)	24,484	230,634	(206,150)	89.38%
23 Other Agencies Revenue, Cap	0	0	0	0	0	0	0	0.00%
24 25 Total Capital Contributions	48,093,416	386,941	1,149,155	(762,214)	664,005	2,416,407	(1,752,403)	72.52%
26 27 Total Revenues	157,182,220	8,649,136	10,368,560	(1,719,424)	17,262,246	20,795,066	(3,532,819)	16.99%
28	101,102,220	0,040,100	10,000,000	(1,710,424)	17,202,240	20,100,000	(0,002,010)	10.0070
30 Expenses								
31								
32 Labor	31,866,017	2,943,145	2,993,462	(50,317)	5,786,754	5,987,975	(201,221)	3.36%
33 Fringes & Benefits	29,596,381	2,195,044	2,336,580	(141,536)	4,644,558	4,764,097	(119,539)	2.51%
34 Services	8,863,780	590,554	733,041	(142,487)	1,195,660	1,471,082	(275,422)	18.72%
35 Materials	8,839,946	785,668	780,366	5,302	1,523,947	1,584,577	(60,630)	3.83%
36 Utilities	1,118,100	56,823	87,200	(30,377)	145,732 234,522	172,100	(26,368)	15.32% 68.10%
37 Casualty & Liability 38 Purchased Transportation	4,411,270 23,295,590	134,466 1,518,732	367,605 1,799,665	(233,139) (280,933)	3,006,983	735,210 3,469,346	(500,688) (462,363)	13.33%
39 Interest Expense	20,230,330	1,510,732	0	(200,333)	0,000,000	0,405,540	(402,303)	0.00%
40 Other Expenses	1,097,720	37,761	121,486	(83,725)	60,087	194,272	(134,185)	69.07%
41 Operating Expenses	109,088,804	8,262,195	9,219,405	(957,212)	16,598,242	18,378,659	(1,780,416)	9.69%
42 43		, ,	,	, , , ,		, ,		
44 45 Development Cost & Loss on Disposal	2,646,585	23,144	42,293	(19,149)	47,673	57,943	(10,270)	17.72%
46 Depreciation Expenses	15,132,263	1,120,951	1,076,947	44,004	2,194,642	2,144,028	50,614	-2.36%
47 Loss on Disposal of Assets	0	71,397	0	71,397	71,397	0	71,397	0.00%
48 Total Capital Expenses	17,778,848	1,215,492	1,119,240	96,252	2,313,712	2,201,971	111,741	-5.07%
50 Total Expenses	126,867,652	9,477,687	10,338,645	(860,960)	18,911,954	20,580,630	(1,668,675)	8.11%
51	,,	.,,	-,,	(222,234)	-,,	.,,	(,, •)	
52 53 Revenue / Expense Difference Before Capita	ı 0	0	0	0	0	0	0	0.00%
54								
55 Revenue / Expense Difference After Capital	30,314,568	(828,551)	29,915	(858,464)	(1,649,708)	214,436	(1,864,144)	869.32%

Total Labor

August 2024, Fiscal Year 2025



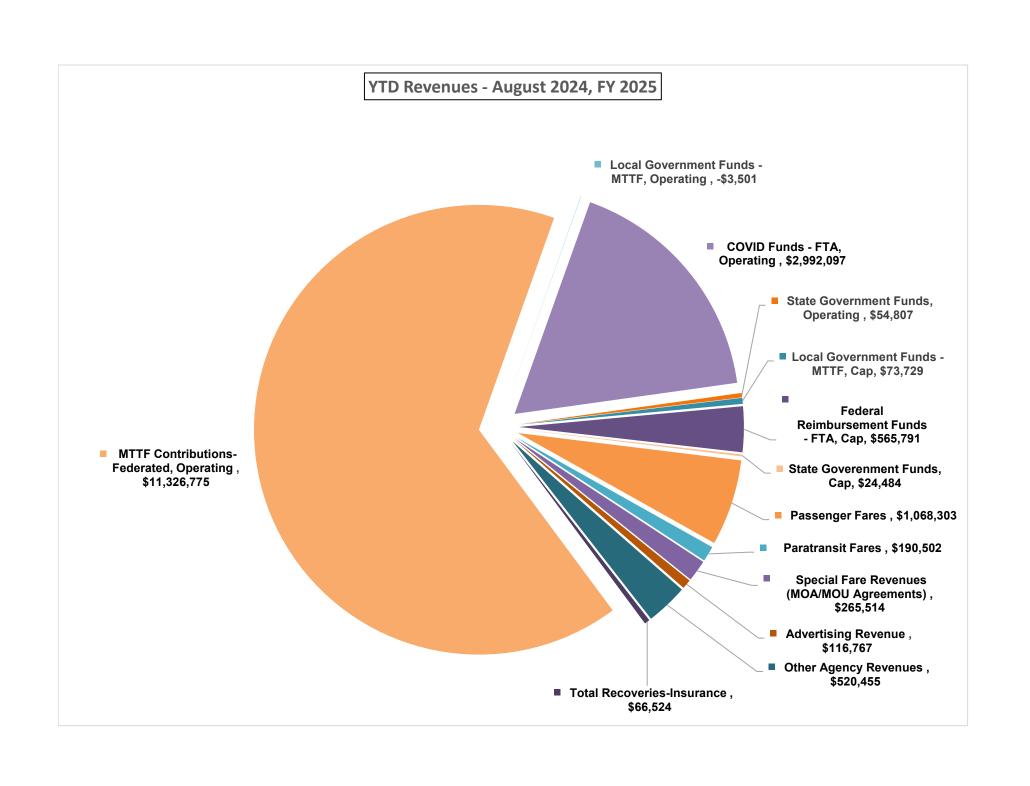
_				Current Mont	<u>h</u>		Fiscal Y	ear-to-date	
_	Description	FY25 Total Budget	Actual	Budget	Over budget (Under budget)	Actual	Budget	Over budget (Under budget)	Percentage Remaining
1	Direct Labor	31,866,017	2,943,145	2,993,462	(50,317)	5,786,754	5,987,975	(201,221)	3.36%
2	Sick Leave	1,871,166	177,690	113,198	64,492	357,569	226,396	131,173	-57.94%
3	Holiday	1,440,936	2,573	0	2,573	130,902	141,991	(11,089)	7.81%
4	Vacation	2,159,864	157,511	165,205	(7,694)	391,088	328,073	63,015	-19.21%
5	Other Paid Absences	240,600	16,589	15,964	625	33,132	31,928	1,204	-3.77%
6 7	Total	37,578,583	3,297,508	3,287,829	9,679	6,699,445	6,716,363	(16,918)	0.25%
<u>8</u> 9	Difference compared to Budget		9,679			(16,918)			
				Current Mont	h		Year	to Date	
_	Description	FY25 Total Budget	Actual	Budget	Over budget (Under budget)	Actual	Budget	Over budget (Under budget)	Percentage Remaining
10	FICA	2,874,764	247,274	251,518	(4,244)	502,893	513,799	(10,906)	2.12%
11	Pension	7,635,386	655,792	724,246	(68,454)	1,253,075	1,400,012	(146,937)	10.50%
12	Hospital Medical & Surgical	8,529,778	706,214	744,965	(38,751)	1,417,165	1,489,930	(72,765)	4.88%
13	Vision Care Insurance	75,581	5,447	6,795	(1,348)	15,146	13,590	1,556	-11.45%
14	Dental Plans	308,283	22,057	27,358	(5,301)	42,504	54,716	(12,212)	22.32%
15	Life Insurance	42,900	3,440	3,785	(345)	6,867	7,570	(703)	9.29%
16	Disability Insurance	141,423	11,858	12,504	(646)	23,500	25,008	(1,508)	6.03%
17	Kentucky Unemployment	955,200	0	10,000	(10,000)	14,811	10,000	4,811	-48.11%
18	Worker's Compensation	2,920,000	176,242	243,333	(67,091)	433,744	486,666	(52,922)	10.87%
19	Uniform & Work Clothing Allowance	398,000	11,846	17,500	(5,654)	20,811	34,000	(13,189)	38.79%
20	Other Fringes	2,500	512	209	303	1,351	418	933	-223.21%
21	Total Fringe & Benefits	23,883,815	1,840,682	2,042,213	(201,531)	3,731,867	4,035,709	(303,842)	7.53%
22 23									
24	Sick Leave	1,871,166	177,690	113,198	64,492	357,569	226,396	131,173	-57.94%
25	Holiday	1,440,936	2,573	0	2,573	130,902	141,991	(11,089)	7.81%
26	Vacation	2,159,864	157,511	165,205	(7,694)	391,088	328,073	63,015	-19.21%
27	Other Paid Absences	240,600	16,589	15,964	625	33,132	31,928	1,204	-3.77%
28 29	Total Compensation Benefits	5,712,566	354,363	294,367	59,996	912,691	728,388	184,303	-25.30%
30	Total	29,596,381	2,195,044	2,336,580	(141,535)	4,644,558	4,764,097	(119,539)	2.51%
31 32	Difference compared to Budget			(141,536)			(119,539)		

Balance Sheet

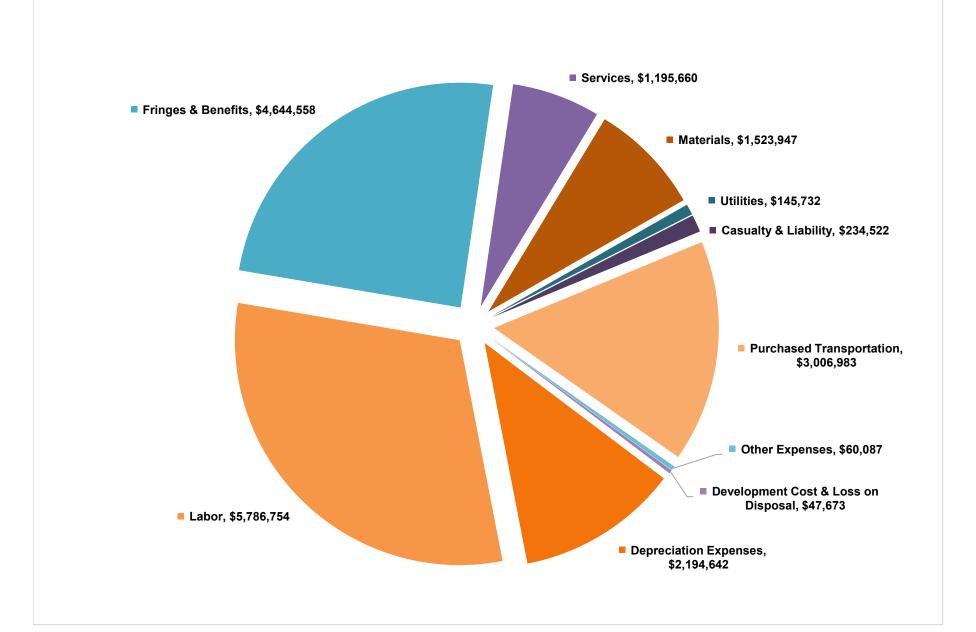
August 2024, Fiscal Year 2025

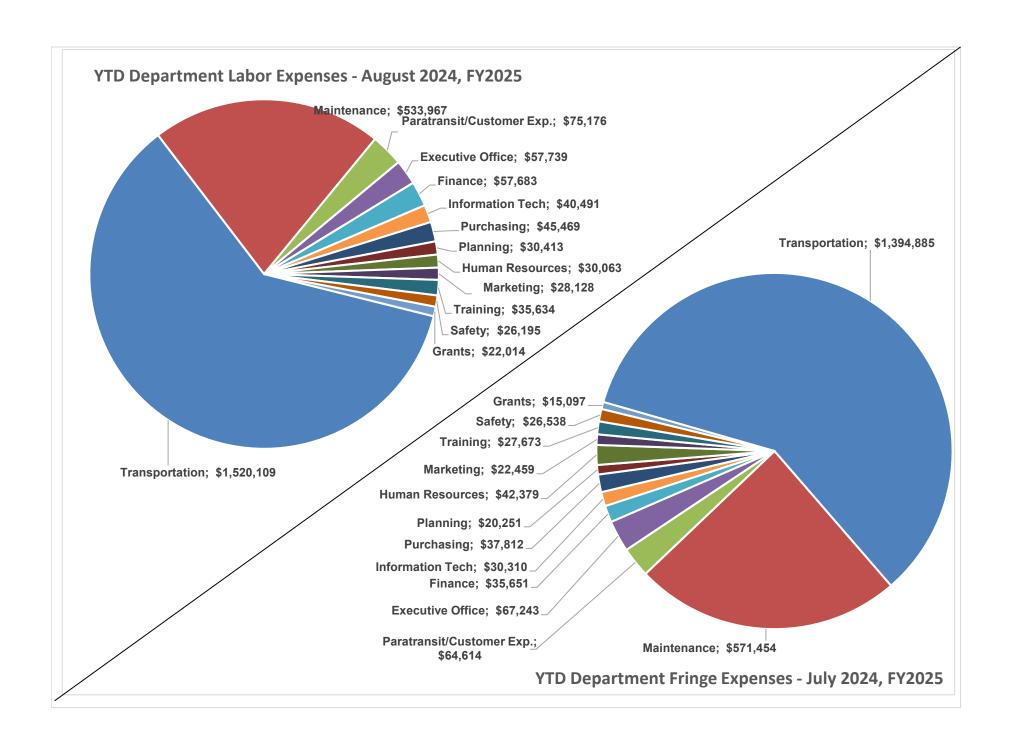


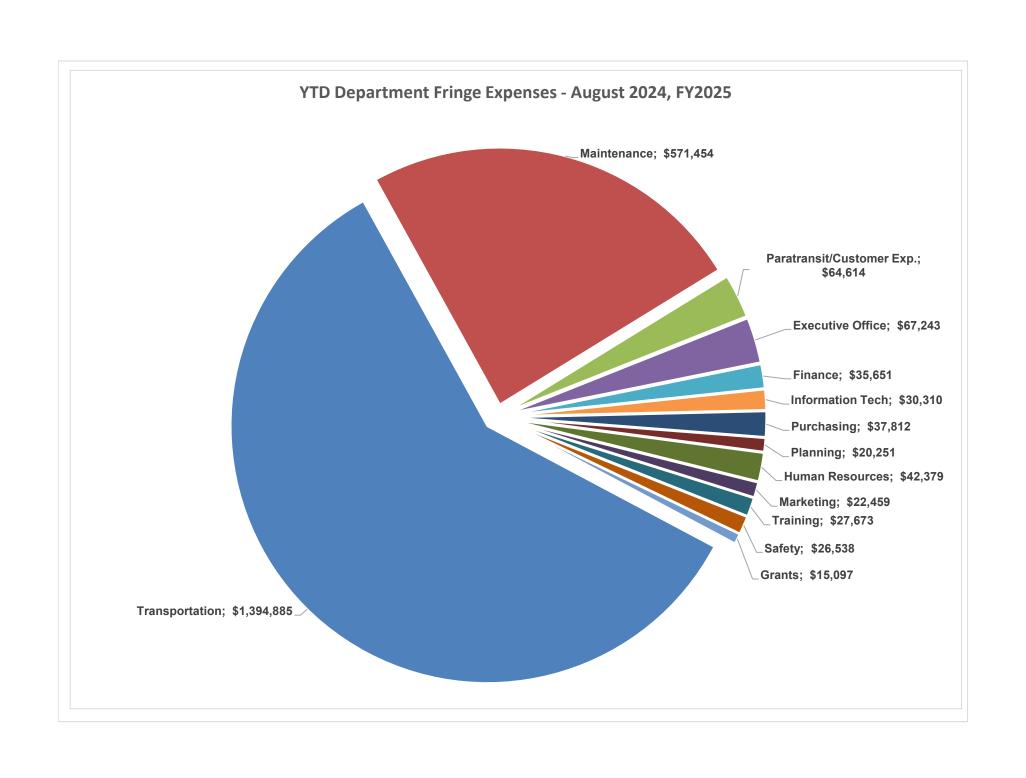
Assets	FY 25	FY 24	Liabilities, Reserves & Capital	FY 25	FY 24
Current Assets			Current Liabilites		
Cash & Cash Items	3,970,536	4,351,002	Long Term Debt	0	0
Short Term Investments	1,883,617	4,226,555	Short Term Debt	0	0
Accounts Recievable	79,533,746	97,851,962	Trade Payables	5,237,321	5,738,357
Interest Recievable	0	0	Accrued Payroll Liabilities	4,986,623	4,049,399
Due From Grant	80,000	80,000	Estimated Workmans Compensation	3,761,693	5,284,486
Materials & Supplies	2,613,239	2,334,363	Accrued Tax Liabilities	0	0
			Unreedemed Tickets & Tokens	2,270,825	2,125,406
Total Current Assets	88,081,139	108,843,883	Reserves - Injury & Damages	996,400	1,133,700
	• •		Due To Operations	80,000	80,000
Other Assets			Unearned Capital Contributions	68,687,470	88,911,876
			Other Current Liabilities (Health Ins.)	4,060,387	4,144,004
Prepaid Insurance & Dues & WIP	1,175,265	1,799,843	,		
·			Total Current Liabilities	90,080,718	111,467,230
Total Other Assets	1,175,265	1,799,843		,,	, , , , ,
Fixed Assets					
			Equity		
Land	3,773,249	3,773,249			
Buildings	52,348,647	51,011,713	Retained Earnings	(1,649,708)	(639,504)
Coaches	136,092,502	134,464,734	Prior Year Retained Earning	80,840,115	78,763,717
Office Equipment	14,315,022	10,886,615			
Other Equipment	22,643,734	21,091,495	Total Equity	79,190,408	78,124,214
Development Costs	317,668	116,314			
Vehicle Exp - Operating	1,420,405	1,420,405	Total Liabilities & Equity	169,271,126	189,591,443
Other Equipment -Operating	185,715	184,903		========	========
Total Fixed Assets	231,096,941	222,949,427			
Less Accumulated Depreciation					
Accumulated Depr Land	855,854	792,635			
Accumulated Depr Buildings	31,885,350	30,411,328			
Accumulated Depr Coaches	88,859,680	85,758,360			
Accumulated Depr Office Equipment	10,177,732	9,384,088			
Accumulated Depr Other Equipment	17,976,625	16,451,091			
Accumulated Depr Development Cost	58,231	7,102			
Accumulated Depr Vehicle Exp - Opr	1,102,357	1,046,231			
Accumulated Depr Other Equipment Op	166,388	150,876			
Total Depreciation	151,082,218	144,001,710			
Net Fixed Assets	80.014.723	78.947.718			
Total Assets	169,271,126 =======	189,591,443			

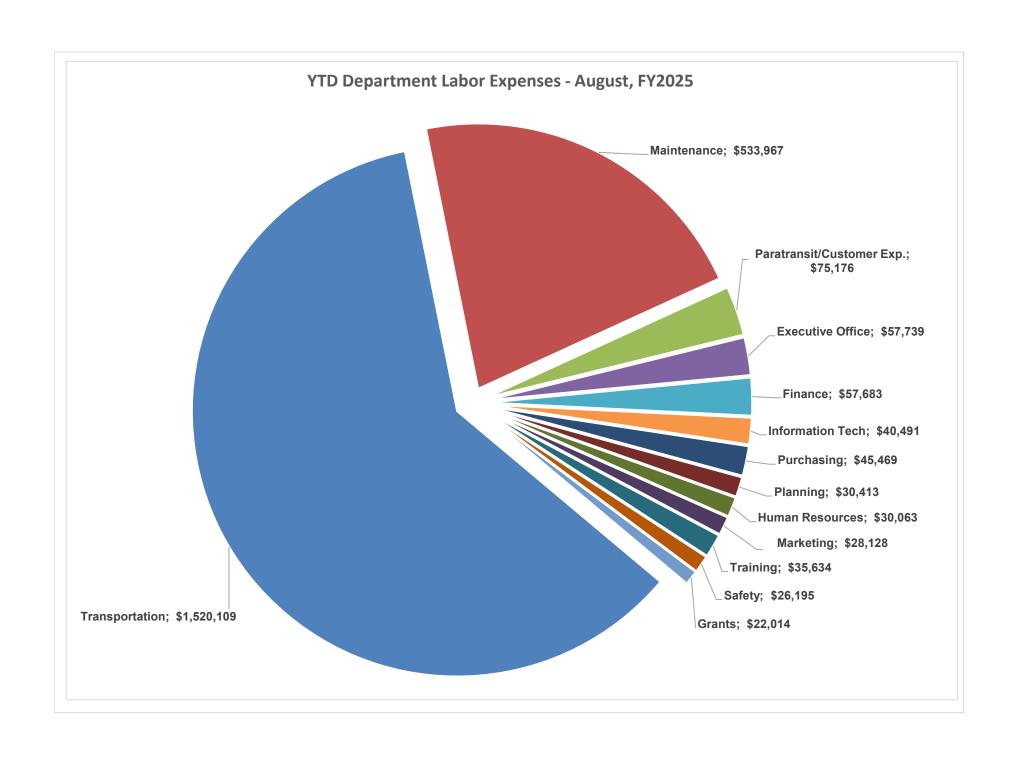












MassTransit Trust Fund (MTTF) Revenue Deposits



Deposit to Budget Difference FY 2025

Month	FY 25 Actual Deposits	FY 25 Budget Deposits	Difference	YTD Total	Current Month	YTD
July	\$5,680,229	\$5,773,583	(\$93,354) \$	(93,354)	-1.62%	
August	\$4,958,162	\$5,839,754	(\$881,592) \$	(974,946)	-15.10%	-8.40%
September		\$5,631,780				
October		\$4,113,979				
November		\$4,807,779				
December		\$6,793,008				
January		\$6,519,752				
February		\$4,965,653				
March		\$6,114,281				
April		\$11,869,516				
May		\$6,011,666				
June		\$6,859,888				
TOTAL_	\$10,638,391	\$75,300,639				

MTTF Revenue Deposits - Actuals

LOUISVILLE METRO REVENUE COMMISSION TARC LICENSE FEE TRANSACTIONS

	_		_		_		_		_		
	_	August 2024	_	August 2023		YTD FYE 2025		YTD FYE 2024	_	ifference Amount	Percent Change
Receipts											
Employee Withholding Individual Fees	\$	4,453,235	\$	4,230,696	\$	9,401,029	\$	9,639,303	\$	(238,274)	-2.47% 0.00%
Net Profit Fees		472,286		292,884		1,171,431		590,021		581,410	98.54%
Interest & Penalty		77,596		75,353		147,680		135,118		12,562	9.30%
Total Collections	\$	5,003,117	\$	4,598,933	\$	10,720,140	\$	10,364,442	\$	355,698	3.43%
Investment Income	\$	22,587	\$	20,047	\$	62,974	\$	55,365	\$	7,609	13.74%
Total Receipts	\$	5,025,704	\$	4,618,980	\$	10,783,114	\$	10,419,807	\$	363,307	3.49%
Disbursements											
Collection Fee	\$	67,542	\$	62,086	\$	144,722	\$	139,920	\$	4,802	3.43%
Total Disbursements	\$	67,542	\$	62,086	\$	144,722	\$	139,920	\$	4,802	3.43%
Due Mass Transit	\$	4,958,162	\$	4,556,894	\$	10,638,392	\$	10,279,887	\$	358,505	3.49%
Less Previous Payments			-			5,680,230	ĺ	5,722,993		(42,763)	-0.75%
Payable To Trust Fund					\$	4,958,162	\$	4,556,894	\$	401,268	8.81%

Year to Date Summary

tarc

August 2024, Fiscal Year 2025

Actual Compared to Budget YTD

	Good	In the Red	
Total Revenues before Capital are Over/Under by (pg. 2, line 18)	\$0	\$1,780,416	
Total Expenses are Over/ Under by (pg. 2, line 41)	\$1,780,416	\$0	
MTTF Revenue Deposits are Over/Under by (pg. 7)	\$0	\$974,946	
August has an unfavorable balance before Capital of	\$1,780,416	\$2,755,362	(\$974,946)

\$0

Actual Revenues over Expenses

Operating Revenues Operating Expenses	Net Gain/(Loss) before MTTF	\$2,228,064 \$16,598,242 (\$14,370,178)
MTTF Approved Contri	butions let Gain/(Loss) before Subsidies	\$11,326,775 (\$3,043,403)
Subsidies ARP 5307 Federal Formula of MTTF Local Share State Contributions	dollars to be used as (CEER)	\$2,789,306 \$202,791 (\$3,501) \$54,807
	Total Subsidies	\$3,043,403

Net Gain/(Loss) before Capital



Reimbursement Funds Only and a One Time Funding Source

	TARC	Actual YTD	Actual YTD	Actual YTD	Remaining	Budget YTD	Actual FY 2025
	Share	FY 2023	FY 2024	FY 2025	Balance	FY 2025	vs Budget FY 2025
ARP***	\$48,293,376	\$9,596,003	\$19,767,283	\$2,789,306	\$16,140,784	\$5,180,736	(\$2,391,430)

*** KY-2022-003 was approved/Executed 5/24/2022 end of FY 2022

TARC Board of Directors Financial Summary - Recap September 2024, Fiscal Year 2025



Current month Operating Revenues are over budget \$911,120 (pg. 2, line 9) mainly due to passenger fares and Other Agency Revenues being over. Current month Operating Expenses are under budget \$1,340,713 (pg. 2, line 41) due to nearly all expenses being under budget except Direct Labor. Capital Expenses are under by \$16,295 (pg. 2, line 48) due to Development Costs being under budget for the month.

Year-to-date Operating Revenues are over \$1,579,345 (pg. 2, Line 9) due to nearly all revenues being over except Advertising. This is being driven mainly by Passenger Fares and Other Agency Revenues which includes those from JCPS. Year to date Operating Expenses are under budget \$3,121,129 (pg. 2, line 41) due to all expenses being under budget. Year-to-date Capital Expenses are over budget \$95,446 (pg. 2, line 48) due to projecting out depreciation for the current year and disposal of assets.

Overall for September, TARC is under budget projections for expenses year-to-date and over on operating revenues in the current month mainly due to service adjustments that were projected to begin in January but were actually implemented in July. MTTF receipts are over budget \$670,131 (pg.7) year-to-date. Bringing the year-to-date net savings to \$2,211,915 favorable balance before capital and subsides.

Operating Expenses	\$3,121,129
Operating Revenues	<u>(\$1,579,345)</u>
Subtotal	\$1,541,784
MTTF Overage	\$ 670,131
Total	\$2,211,915

September 2024, Fiscal Year 2025



Current Month Fiscal Year-to-date FY25 Over budget Over budget Percentage **Total Budget** Actual Budget (Under budget) Actual Budget (Under budget) Description Remaining Revenues Passenger Fares 5,219,670 496,670 449,474 47.196 1,564,973 1.342.819 222.154 -16.54% **Paratransit Fares** 977,667 73,992 80,990 (6,998)264,494 243,840 20,654 -8.47% Special Fare Revenues (MOA/MOU Agreements) 1,536,008 152.977 130.830 22,147 418.490 370.560 47,930 -12.93% Comp Specials 0 0 0.00% Advertising Revenue 1.100.000 78.465 91.040 195.232 273.120 28.52% (12.575)(77.888)Other Agency Revenues 447,300 908,517 37,167 871,350 1,428,972 111,501 1,317,471 -1181.58% **Total Recoveries-Insurance** 100,000 0 10,000 (10,000)66,524 17,500 49,024 -280.14% **Operating Revenues** 9,380,645 1,710,620 799,501 911,120 3,938,684 2,359,340 1,579,345 -66.94% MTTF Contributions- Federated, Operating 69,357,199 5,069,772 5,069,772 0 16,396,547 16,396,547 0.00% Local Government Funds - MTTF, Operating 1,628,903 1,473 177.842 (176, 369)(2,028)407.226 (409,254)100.50% **COVID Funds - FTA, Operating** 27,050,613 847,796 3,839,893 (4,285,959)52.74% 2,945,116 (2,097,320)8,125,852 366,446 State Government Funds, Operating 1,671,444 344,590 21,856 421,253 426,515 (5,262)1.23% **Total Non-Operating Revenues** 99,708,159 6.285.487 8,537,320 (2,251,833) 20.655.664 25,356,140 (4,700,475) 18.54% **Total Revenues Before Cap Contributions** 109.088.804 7,996,107 9.336.821 (1,340,713) 24,594,349 27.715.480 (3,121,130) 11.26% 5.97% Local Government Funds - MTTF, Cap 5,898,670 192,901 97,000 95,901 266,630 283,562 (16,932)1,370,508 2,983,789 2.11% Federal Reimbursement Funds - FTA, Cap 39,050,525 2,355,086 984,578 2,920,877 (62,912)State Goverenment Funds, Cap 3,144,221 59,308 115,317 (56,009)83,792 345,951 (262, 159)75.78% Other Agencies Revenue, Cap 0 0 0 0.00% Total Capital Contributions 48,093,416 2,607,295 1,196,895 1,410,400 3,271,300 3,613,302 (342,003) 9.47% **Total Revenues** 157,182,220 10,603,403 10,533,716 69,687 27,865,648 31,328,782 (3,463,133) 11.05% Expenses 31,866,017 1.37% Labor 2,854,939 2.774.030 80,909 8,641,694 8.762.005 (120,311)Fringes & Benefits 29,596,381 2,148,571 2,823,191 (674,620)6,793,129 7,587,288 (794, 159)10.47% Services 8.863.780 612.765 736.041 (123.276)1.808.424 2.207.123 (398.699)18.06% Materials 8,839,946 631,162 (134,619)2,155,108 2,350,358 8.31% 765,781 (195,250)Utilities 1,118,100 86,607 85,900 707 232,339 258,000 (25,661)9.95% 61.78% Casualty & Liability 4,411,270 186,931 367,605 (180,674)421,453 1,102,815 (681,362)Purchased Transportation 23,295,590 1,418,214 1,707,287 (289,073)4,425,198 5,176,633 (751,435)14.52% Interest Expense n 0 Ω Ω 0 0 0.00% 1,097,720 56,919 76,986 (20,067)117,006 (154, 252)56.87% Other Expenses 271,258 Operating Expenses 109,088,804 7,996,110 9,336,821 (1,340,713) 24,594,350 27,715,480 (3,121,129) 11.26% (46,338)48.28% Development Cost & Loss on Disposal 2.646.585 12.965 59.303 60.638 117.246 (56,608)30,043 1,119,578 1,089,535 3,314,220 3,233,563 80,657 -2.49% Depreciation Expenses 15,132,263 Loss on Disposal of Assets 71,397 71,397 0.00% Total Capital Expenses 17,778,848 1,132,543 1,148,838 (16,295) 3,446,255 3,350,809 95,446 -2.85% 126,867,652 9,128,653 10,485,659 (1,357,008)28,040,605 31,066,289 (3,025,683) 9.74% Total Expenses Revenue / Expense Difference Before Capital 0 0 0 0 0 0 0.00% 30,314,568 1,474,750 48,057 1,426,695 (174,957) 262,493 (437,450) Revenue / Expense Difference After Capital 166.65%

Total Labor
September 2024, Fiscal Year 2025



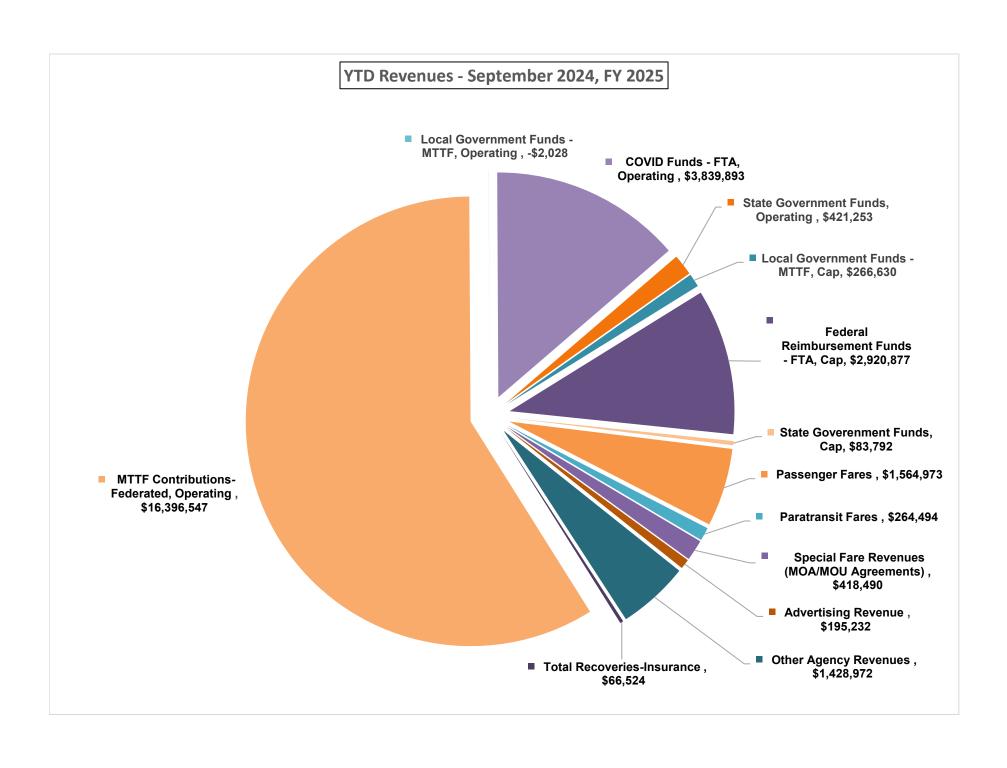
_		Current Month				Fiscal Year-to-date				
	Description	FY25 Total Budget	Actual	Budget	Over budget (Under budget)	Actual	Budget	Over budget (Under budget)	Percentage Remaining	
1	Direct Labor	31,866,017	2,854,940	2,774,030	80,910	8,641,694	8,762,005	(120,311)	1.37%	
2	Sick Leave	1,871,166	151,450	255,155	(103,705)	509,019	481,551	27,468	-5.70%	
3	Holiday	1,440,936	121,610	145,357	(23,747)	252,512	287,348	(34,836)	12.12%	
4	Vacation	2,159,864	151,655	218,540	(66,885)	542,743	546,613	(3,870)	0.71%	
<u>5</u>	Other Paid Absences	240,600	14,150	16,365	(2,215)	47,282	48,293	(1,011)	2.09%	
7	Total	37,578,583	3,293,805	3,409,447	(115,642)	9,993,250	10,125,810	(132,560)	1.31%	
8 9	Difference compared to Budget		(115,642) (132,560)							
				Current Mont	h		Year	to Date		
	Description	FY25 Total Budget	Actual	Budget	Over budget (Under budget)	Actual	Budget	Over budget (Under budget)	Percentage Remaining	
10	FICA	2,874,764	246,340	260,823	(14,483)	749,233	774,622	(25,389)	3.28%	
11	Pension	7,635,386	619,245	672,002	(52,757)	1,872,320	2,072,014	(199,694)	9.64%	
12	Hospital Medical & Surgical	8,529,778	707,716	744,965	(37,249)	2,124,881	2,234,895	(110,014)	4.92%	
13	Vision Care Insurance	75,581	4,315	6,795	(2,480)	19,461	20,385	(924)	4.53%	
14	Dental Plans	308,283	22,079	27,358	(5,279)	64,584	82,074	(17,490)	21.31%	
15	Life Insurance	42,900	3,377	3,785	(408)	10,244	11,355	(1,111)	9.78%	
16	Disability Insurance	141,423	11,556	12,504	(948)	35,057	37,512	(2,455)	6.54%	
17	Kentucky Unemployment	955,200	0	0	0	14,811	10,000	4,811	-48.11%	
18	Worker's Compensation	2,920,000	(133,654)	243,333	(376,987)	300,090	729,999	(429,909)	58.89%	
19	Uniform & Work Clothing Allowance	398,000	228,582	216,000	12,582	249,392	250,000	(608)	0.24%	
20	Other Fringes	2,500	150	209	(59)	1,501	627	874	-139.39%	
21	Total Fringe & Benefits	23,883,815	1,709,706	2,187,774	(478,068)	5,441,574	6,223,483	(781,909)	12.56%	
22 23										
24	Sick Leave	1,871,166	151,450	255,155	(103,705)	509,019	481,551	27,468	-5.70%	
25	Holiday	1,440,936	121,610	145,357	(23,747)	252,512	287,348	(34,836)	12.12%	
26	Vacation	2,159,864	151,655	218,540	(66,885)	542,743	546,613	(3,870)	0.71%	
27	Other Paid Absences	240,600	14,150	16,365	(2,215)	47,282	48,293	(1,011)	2.09%	
28 29	Total Compensation Benefits	5,712,566	438,865	635,417	(196,552)	1,351,556	1,363,805	(12,249)	0.90%	
30	Total	29,596,381	2,148,570	2,823,191	(674,620)	6,793,130	7,587,288	(794,158)	10.47%	
31 32	Difference compared to Budget			(674,621)			(794,158)			

Balance Sheet

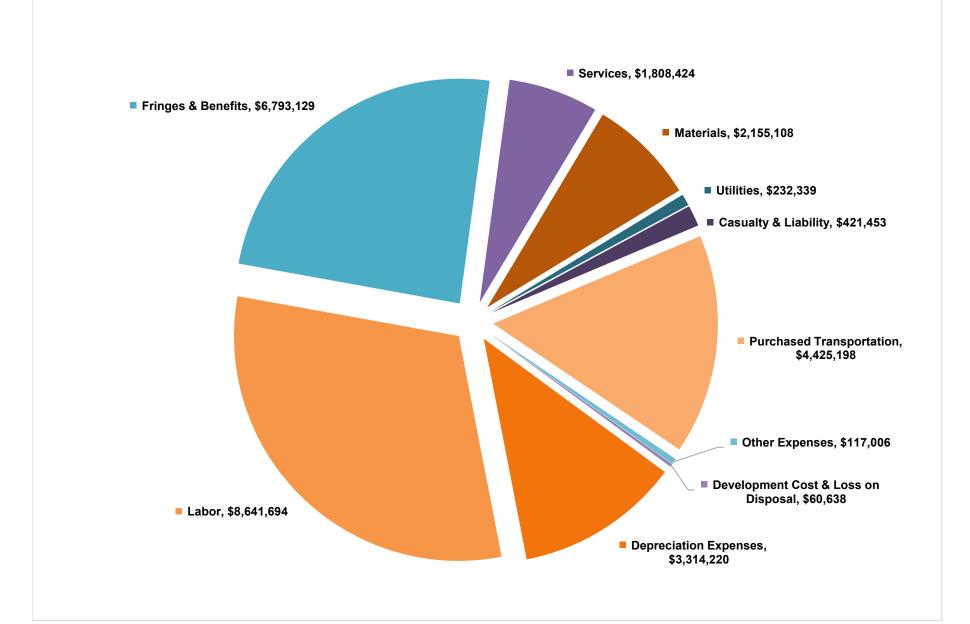
September 2024, Fiscal Year 2025

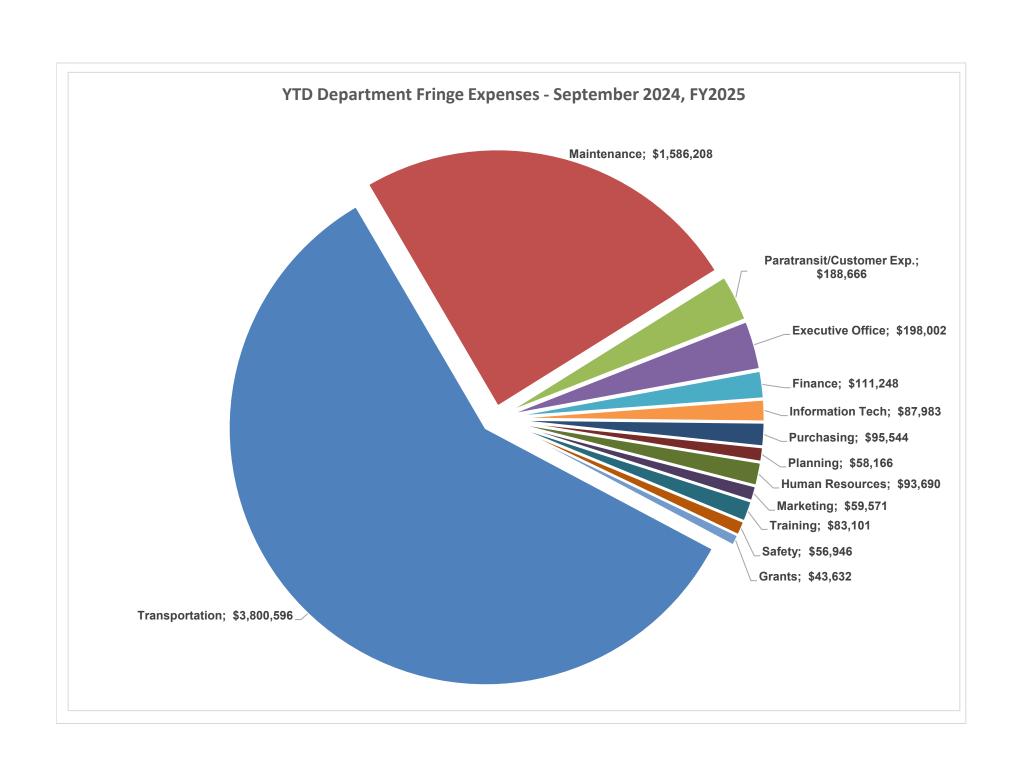


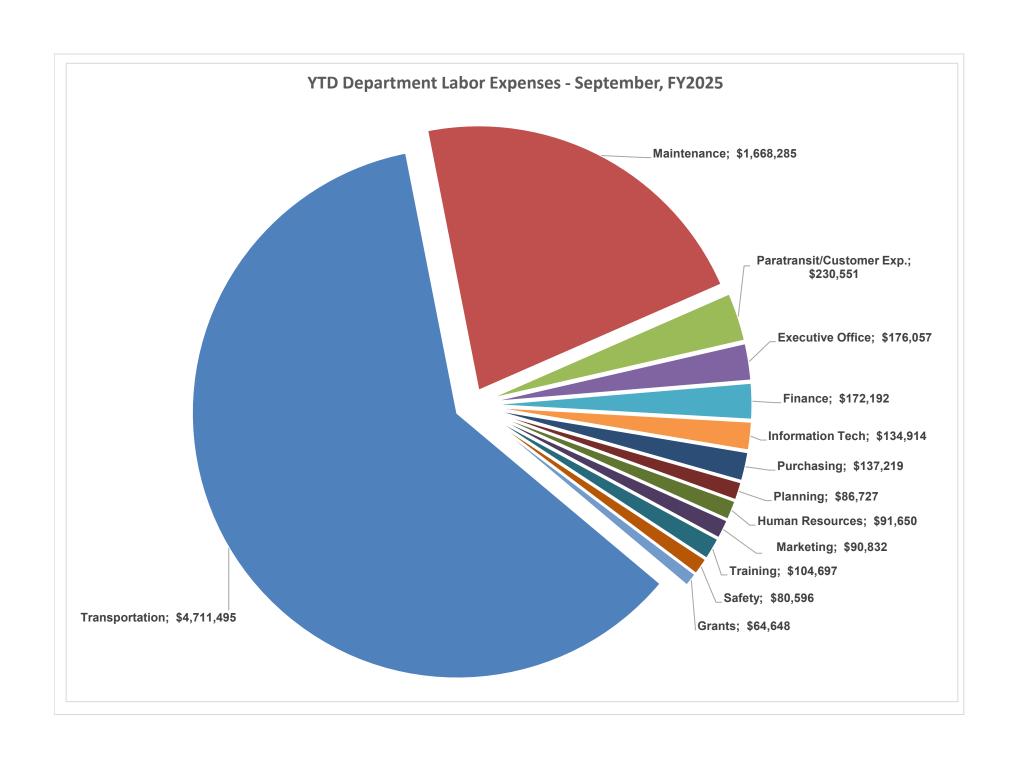
Current Assets					
			Current Liabilites		
Cash & Cash Items	3,401,737	2,478,802	Long Term Debt	0	0
Short Term Investments	2,971,457	7,024,959	Short Term Debt	0	0
Accounts Recievable	107,987,995	93,867,293	Trade Payables	7,555,473	5,968,663
Interest Recievable	0	0	Accrued Payroll Liabilities	5,227,665	4,286,444
Due From Grant	80,000	80,000	Estimated Workmans Compensation	3,170,538	4,981,448
Materials & Supplies	2,662,227	2,329,171	Accrued Tax Liabilities	0	0
			Unreedemed Tickets & Tokens	2,127,900	2,121,952
Total Current Assets	117,103,417	105,780,226	Reserves - Injury & Damages	921,126	1,150,700
			Due To Operations	80,000	80,000
Other Assets			Unearned Capital Contributions	94,422,618	85,407,004
			Other Current Liabilities (Health Ins.)	3,994,730	4,430,245
Prepaid Insurance & Dues & WIP	986,134	1,821,689			
			Total Current Liabilities	117,500,049	108,426,458
Total Other Assets	986,134	1,821,689			
Fixed Assets					
			Equity		
Land	3,773,249	3,773,249			
Buildings	52,353,907	51,241,548	Retained Earnings	(174,956)	(1,394,387)
Coaches	135,804,717	133,204,122	Prior Year Retained Earning	80,840,115	78,763,717
Office Equipment	15,310,491	10,903,511			
Other Equipment	22,583,558	21,091,495	Total Equity	80,665,160	77,369,331
Development Costs	553,907	134,178			
Vehicle Exp - Operating	1,420,405	1,420,405	Total Liabilities & Equity	198,165,209	185,795,788
Other Equipment -Operating	185,716	185,103		========	
Total Fixed Assets	231,985,949	221,953,610			
Less Accumulated Depreciation					
Accumulated Depr Land	861,122	797,903			
Accumulated Depr Buildings	32,020,017	30,539,585			
Accumulated Depr Coaches	89,309,616	85,185,938			
Accumulated Depr Office Equipment	10,278,897	9,429,783			
Accumulated Depr Other Equipment	18,095,372	16,585,329			
Accumulated Depr Development Cost	71,197	18,062			
Accumulated Depr Vehicle Exp - Opr	1,107,034	1,050,908			
Accumulated Depr Other Equipment Op	167,034	152,230			
Total Depresiation	151 010 200	142 750 727			
Total Depreciation	151,910,290 	143,759,737			
Net Fixed Assets	80,075,659	78,193,874			
Total Assets	198,165,209	185,795,788			











MassTransit Trust Fund (MTTF) Revenue Deposits





Month	FY 25 Actual Deposits	FY 25 Budget Deposits	Difference	YTD Total	Current Month	YTD
July	\$5,680,229	\$5,773,583	(\$93,354) \$	(93,354)	-1.62%	
August	\$4,958,162	\$5,839,754	(\$881,592) \$	(974,946)	-15.10%	-8.40%
September	\$7,183,503	\$5,631,780	\$1,551,723 \$	670,131	27.55%	3.89%
October		\$4,113,979				
November		\$4,807,779				
December		\$6,793,008				
January		\$6,519,752				
February		\$4,965,653				
March		\$6,114,281				
April		\$11,869,516				
May		\$6,011,666				
June		\$6,859,888				
TOTAL_	\$17,821,894	\$75,300,639				

MTTF Revenue Deposits - Actuals

LOUISVILLE METRO REVENUE COMMISSION TARC LICENSE FEE TRANSACTIONS

								_			
	September 2024		September 2023		YTD FYE 2025		YTD FYE 2024		Difference Amount		Percent Change
Receipts											
Employee Withholding	\$	5,014,445	\$	4.240.593	\$	14.415.474	\$	13.879.896	\$	535,578	3.86%
Individual Fees	•	62		-		62		-		62	0.00%
Net Profit Fees		2,136,828		2,084,688		3,308,259		2,674,709		633,550	23.69%
Interest & Penalty		106,943		122,943		254,623		258,061		(3,438)	-1.33%
					_		_				
Total Collections	\$	7,258,278	\$	6,448,224	\$	17,978,418	\$	16,812,666	\$	1,165,752	6.93%
Investment Income	\$	23,212	\$	18,679	\$	86,186	\$	74,044	\$	12,142	16.40%
Total Receipts	\$	7,281,490	\$	6,466,903	\$	18,064,604	\$	16,886,710	\$	1,177,894	6.98%
Disbursements											
Collection Fee	\$	97,987	\$	87,051	\$	242,709	\$	226,971	\$	15,738	6.93%
Total Disbursements	\$	97,987	\$	87,051	\$	242,709	\$	226,971	\$	15,738	6.93%
Due Mass Transit	\$	7 402 502	_	0.270.052	•	47.024.005	_	40.050.720	_	4.400.450	C 000/
	Þ	7,183,503	\$	6,379,852	\$	17,821,895	\$,,	\$	1,162,156 358.505	6.98% 3.49%
Less Previous Payments Payable To Trust Fund					•	10,638,392 7,183,503	•	10,279,887 6,379,852	•	803,651	3.49% 12.60%
r ayable to trust rullu					4	7,100,000		0,313,032	-	003,031	12.00/0

Year to Date Summary

tarc

September 2024, Fiscal Year 2025

Actual Compared to Budget YTD

	Good	In the Red	
Total Revenues before Capital are Over/Under by (pg. 2, line 18)	\$0	\$1,340,713	
Total Expenses are Over/Under by (pg. 2, line 41)	\$1,340,713	\$0	
MTTF Revenue Deposits are Over/ <mark>Under</mark> by (pg. 7)	\$1,551,723	\$0	
August has an unfavorable balance before Capital of	\$2,892,436	\$1,340,713	\$1,551,72

Actual Revenues over Expenses

Operating Revenues Operating Expenses Net Gain/(Loss) before MTTF	\$3,938,684 <u>\$24,594,350</u> (\$20,655,666)
MTTF Approved Contributions Net Gain/(Loss) before Subsidies	\$16,396,547 (\$4,259,119)
Subsidies ARP 5307 Federal Formula dollars to be used as (CEER) MTTF Local Share State Contributions Total Subsidies	\$3,637,102 \$202,791 (\$2,028) \$421,254

Net Gain/(Loss) before Capital \$0



Reimbursement Funds Only and a One Time Funding Source

	TARC	Actual YTD	Actual YTD	Actual YTD	Remaining	Budget YTD	Actual FY 2025
	Share	FY 2023	FY 2024	FY 2025	Balance	FY 2025	vs Budget FY 2025
ARP***	\$48,293,376	\$9,596,003	\$19,767,283	\$3,637,102	\$15,292,988	\$8,125,852	(\$4,488,750)

*** KY-2022-003 was approved/Executed 5/24/2022 end of FY 2022

The Procurement Calendar will be available during the Finance Committee Meeting.



OCTOBER 23, 2024



HIGHLIGHTS

SINCE THE LAST BOARD MEETING, TARC ...

- Concluded the first public engagement phase of TARC 2025. During this period of public engagement the TARC team held 164 meetings, briefings, and presentations on TARC 2025, and collected over 2,800 survey responses!
- Completed TARC On-Demand, a pilot rideshare program in Jeffersontown and New Albany.
- Partnered with PARC to help over 200 parties get to the St. James Court Art Festival.
- TARC non-CDL employees had the opportunity to drive the new skills course (training facility) on an actual TARC bus and perform a mock-service stop.
- Welcomed students from the Ahrens Work Transition Program to Union Station for travel training.









MONTHLY REPORT

- **Performance Dashboard** to communicate operating performance in service delivery and utilization. Utilize standard measures used throughout the transit industry, setting goals and putting systems in place to achieve them.
- **Continuous Improvement** identify areas for improvement and create action plans to demonstrate progress toward our goals.
- **Emerging Issues** Identify emerging needs and communicate impact to service
- Trends Identify trends in the industry and benchmark performance through peer analysis
- Celebrate Success Taking time to recognize and appreciate achievements, both big and small.









SAFETY

OVERVIEW

Emerging Issues:

- Completing Block By Block Ambassador Program Post Pilot Survey
- Completing BBB training with Operations Road Supervisors
- Evaluating Coach Operator Barriers

Trends:

- Passenger disruptions up in "other or general category" (15 total)- crowded coaches
- Safety Preventable Accidents down YTD 1.8 / YTD AFR Goal 2.3

- Planning for a 2023 Safety Awards Banquet currently an estimated 89 recipients
- Safety Highlight training continues to be entertaining and educational



OVERVIEW

Emerging Issues:

- Finalizing CAD AVL installation 11 buses
- Preparing electric bus installation and charging infrastructure
- Winterizing all TARC vehicles

Trends:

- Year end vacation picks started
- Shortage of Mechanics available for hire (13)

- Took Delivery of 3 new support vehicles
- 197/191 = 103% buses deep cleaned



TRANSPORTATION

OVERVIEW

Emerging Issues:

- Decrease of On Time Performance
- Missed service and revenue hours

Trends:

- On Time Performance is below Peer Average
- September missed service trending in a positive direction 3.48% of total

- Completing BBB Ambassador training with Operations Road Supervisors
- New training program for supervisors de-escalation scenario based
- August saw a significant decrease in daily call-in average / missed service



MOBILITY SERVICES – TARC3

OVERVIEW

Emerging Issues:

- Demand for paratransit service is increasing
- Need for No Show and Suspension Policy with Appeals Process
- Mobility Services Contract Extension in Progress

Trends:

 Same Day cancellations and no shows continue to increase despite proactive steps taken by TARC and MV.

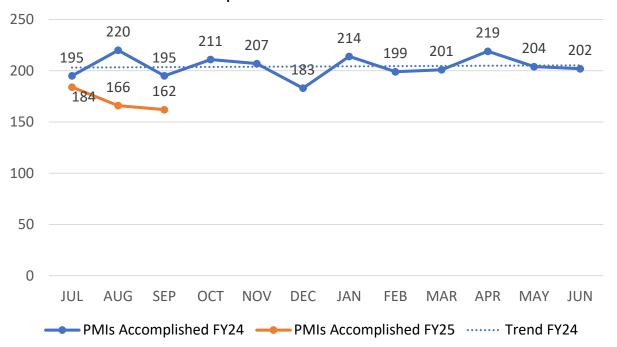
- On time performance has continuously met or exceeded KPI goal of 93%
- Missed trips continue to decline staying well below the 2% benchmark
- Late cancellations (occurring within 2 hours of scheduled pick up time) have decreased by nearly 10%





Target PMI: 200 Total Vehicle PMIs: 166

Preventive Maintenance Inspections (PMI) Accomplished FY24 and FY 25



^{*} FTA allows a 10 percent deviation from the scheduled interval as being considered on time and 80 percent of the total inspections for any mode or operation is considered on time.

Coach Maintenance Plan Includes:

3,000 mile inspection:

- Road Test
- Check engine compartment
- Check under coach to include brake systems
- · Check Interior-Exterior
- Lube under carriage

6,000 mile inspection:

- · Change engine oil, engine fuel filter, and oil filters
- Perform 3,000 mile inspection

12,000 mile inspection

- Perform brake Tapley
- Perform 6,000 mile inspection

24,000 mile inspection

- · Change engine air filter and change hydraulic oil filter
- Perform 12,000 mile inspection

48,000 mile inspection

- · Fluid change
- · Inspect transmission
- · Sample transmission fluid

96,000 mile inspection

- · Transmission fluid and filter change
- Inspect transmission
- · Sample transmission fluid

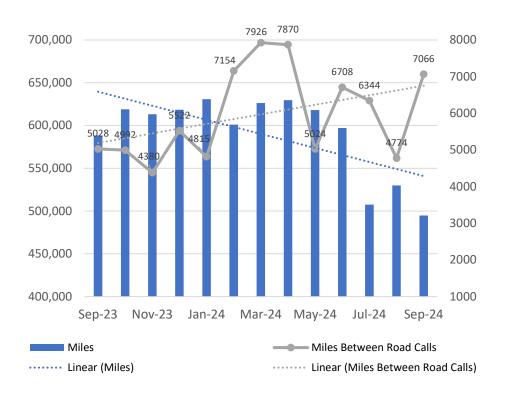


MILES BETWEEN MECHANICAL FAILURES

YTD	Miles	Chargeable Road Calls	Miles Between Road Calls
Sep 23	588,249	117	5,028
Oct	618,903	124	4,992
Nov	613,224	140	4,380
Dec	618,417	112	5,522
Jan	630,740	131	4,815
Feb	601,018	84	7,154
Mar	626,175	79	7,926
Apr	629,625	80	7,870
May	618,039	126	5,024
Jun	597,066	89	6,708
Jul	507,516	80	6,344
Aug	529,940	111	4,774
Sep 24	494,672	70	7,066

SEPTEMBER: Total Miles Between Road Calls = 7,066
Target Miles Between Road Calls = 5500

Miles Between Road Calls

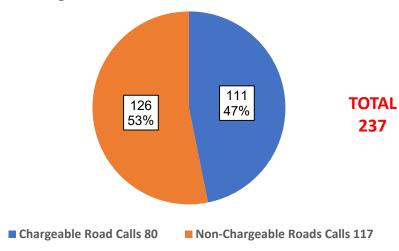


A Mechanical Road Call occurs when mechanical problems prevent the revenue vehicle from completing a scheduled revenue trip, or from starting the next scheduled revenue trip because actual movement is limited, or because of safety concerns.



CHARGEABLE VS NON-CHARGEABLE ROAD CALLS

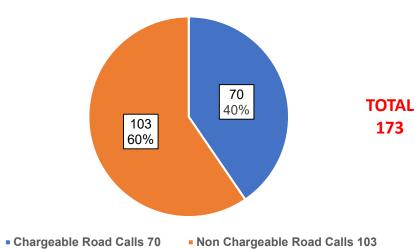
August 2024 Maintenance Road Calls



Chargeable Categories

- Brakes
- Chassis & Doors
- Electrical System
- Engine
- Fuel Systems
- HVAC
- Transmission
- Wheelchair Lift

September 2024 Maintenance Road Calls

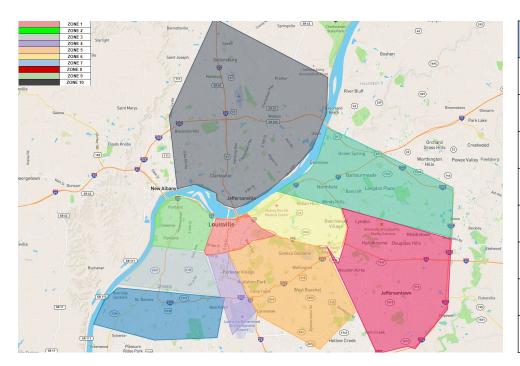


Non-Chargeable Categories

- Farebox
- Radio
- Camera
- Tires
- Unit
- Main Cabin



SEPTEMBER SHELTER CLEANINGS



Task/Zone	1	2	3	4	5	6	7	8	9	10	Total
Shelter Cleaned	616	344	218	241	319	194	232	122	51	189	2526
Trash Can Emptied	32	43	20	17	23	13	16	9	3	5	181
BioHazard Cleaned	1	3	1	0	1	0	0	1	0	0	7
Damage Reported	0	1	0	0	0	1	1	0	0	0	3
Graffiti Removed	22	2	0	0	0	1	0	0	0	0	25
Installation of Advertisements	0	0	0	0	0	0	0	0	0	0	0
Spot Pressure Washing	5	15	0	0	1	0	6	0	0	0	27
Surface Scrubbing	1	2	0	0	0	0	1	0	0	0	4

September Shelter Cleanings

2526

Other Requests

247

Goal Shelter Cleanings

45 per day

THIS MONTH

187%



SAFETY

SAFETY PREVENTABLE ACCIDENTS

Monthly TYPE OF ACCIDENT

YTD

9

Fixed Object 6 66.7% Moving Vehicle 1 11.0% Rear-ended OV 2 22.3% 17

PREVENTABLE ACCIDENTS / 100K MILES

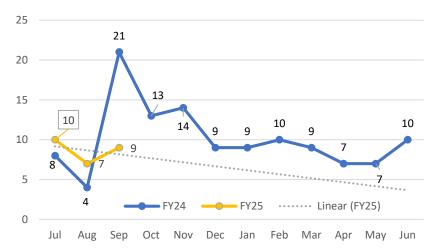
Monthly YTD AFR Goal YTD

2.0

2.3

1.8

FY25 PREVENTABLE ACCIDENTS



PREVENTABLE ACCIDENT AFR FY24 vs FY25



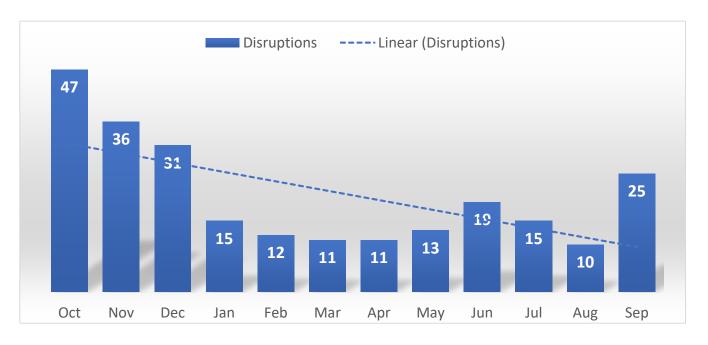


SAFETY

PASSENGER DISRUPTIONS BY LINE OCT 23 – SEP 24

Route ID	Disruptions	Rider Ship	% Disruption to Ridership
Broadway - #23	54	611,839	0.00883%
Fourth St - #4	27	331,712	0.00814%
Market St - #15	27	150,525	0.01794%
Preston - #28	26	344,703	0.00754%
Dixie Rapid - #10	25	282,679	0.00884%
Muhammad Ali - #19	12	210,447	0.00570%
Bardstown - #17	10	64,404	0.01553%
Oak-Westport - #25	10	112,165	0.00892%
Shelbyville Rd - #31	7	62,430	0.01121%
J'ville-Lou-New Albany - #71	7	67,876	0.01031%
Sixth St - #6	6	99,023	0.00606%
Dixie Hwy - #18	6	102,937	0.00583%
Eastern Pkwy - #29	6	100,696	0.00596%
Portland Poplar Level - #43	5	121,144	0.00413%
Crums Lane - #63	5	77,688	0.00644%
Clarksville - #72	4	54,682	0.00732%
Cardinal - #94	4	198,549	0.00201%
Chestnut St - #21	3	87,993	0.00341%
Taylorsville Rd - #40	3	60,857	0.00493%
Second St - #2	2	31,017	0.00645%
Hill St - #27	2	72,559	0.00276%
Twelfth St - #12	1	27,041	0.00370%
Med Ctr - #52	1	6,902	0.01449%
Outer Loop - #46	0	1,796	0.00000%

TOTAL PASSENGER DISRUPTIONS - OCT 23 THRU SEP 24



PASSENGER DISRUPTIONS*

This Month Total

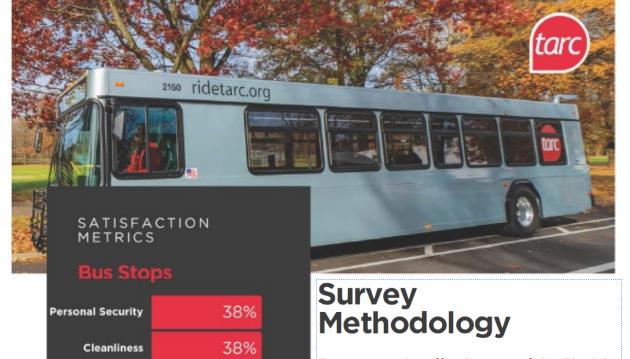
Monthly Avg

25

23.17

^{*}Disruption: an incident on the coach that delays service more than 5 minutes Incident: confrontation with a passenger for failure to follow TARC's Code of Conduct (ie: fare evader, profanity, fighting, etc.)





To measure the effectiveness of the Block by Block Ambassador Program pilot on the 23, TARC worked with TransPro Consulting to create a before and after survey. The survey includes questions surrounding personal security, cleanliness, erratic behavior, and overall impression.

The Before survey was conducted prior to the launch of the program and the After survey will launch while the program is underway.

A sample size of 204 customers yields a margin of error of +/-7%

204

Onboard Bus

Erratic Behavior

Personal Security

Erratic Behavior

Cleanliness

25%

0% 10% 20% 30% 40% 50%

29%

0% 10% 20% 30% 40% 50%

46%

42%

NET PROMOTER SCORE overall satisfaction 44%

6 Month Pilot Duration: February – July Extended 2 months – Operations Supervisor Training

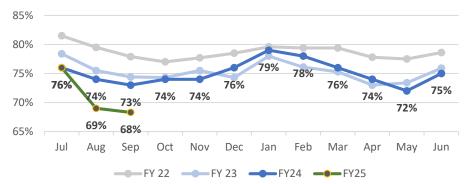
Safety Statistics	Apr	May	Jun	July	Aug	Sep
911 Called	0	0	2	4	4	1
Bus Route Assignment	359	353	350	350	333	131
De-Escalation	1	0	2	5	2	0
Disruptive Behavior - Loud Music	5	13	11	14	24	5
Disruptive Behavior - Physical	2	0	7	8	5	2
Disruptive Behavior - Toll Issue	12	0	0	16	17	0
Disruptive Behavior - Verbal	18	19	19	20	14	5
Greeting	6670	7012	6186	8093	7708	3178
Hospitality Assistance	91	296	258	626	428	97
Operator Escalation	0	0	0	0	0	0
Request for TARC Security	0	0	4	9	1	0
Route Info Provided	15	70	104	313	205	45

SAFETY AMBASSADOR PROGRAM

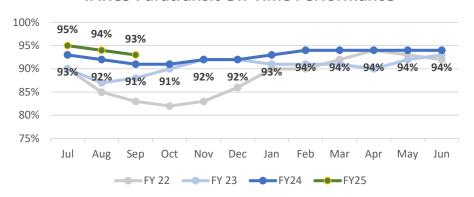


SEPTEMBER ON-TIME PERFORMANCE





TARC3 Paratransit On-Time Performance



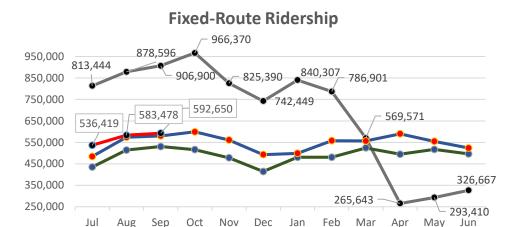
Fixed-Route FY24 Goal **80%**

	On-Time Performance								
	Fixed-Route				Paratransit (TARC3)				
	FY25	FY24	FY23	FY22		FY25	FY24	FY23	FY22
Jul	72%	76%	78%	80%	Jul	95%	93%	90%	90%
Aug	69%	74%	76%	80%	Aug	94%	92%	87%	85%
Sept	69%	73%	74%	78%	Sep	93%	91%	88%	83%
Oct		74%	74%	77%	Oct		91%	90%	82%
Nov		74%	76%	78%	Nov		92%	92%	83%
Dec		76%	74%	79%	Dec		92%	92%	86%
Jan		79%	78%	80%	Jan		93%	91%	90%
Feb		78%	76%	79%	Feb		94%	91%	90%
Mar		76%	75%	79%	Mar		94%	91%	92%
Apr		74%	73%	78%	Apr		94%	90%	94%
May		72%	73%	78%	May		94%	92%	93%
June		75%	76%	79%	Jun		94%	93%	92%
FYTD		75%	75%	79%	FYTD		93%	91%	88%

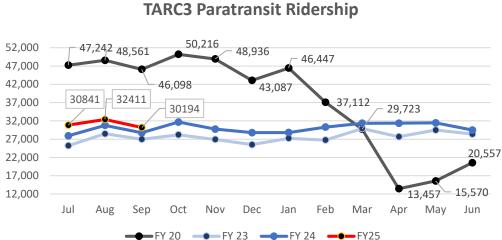
Paratransit FY24 Goal 93%



SEPTEMBER RIDERSHIP



FY 23 FY 24 FY25



FIXED ROUTE

Monthly YTD

593K 1.6% VLM 1,712,547

PARATRANSIT

Monthly YTD

30K -6.8% VLM 5% VLY 93K

COMBINED

This Month, Last Year This Month, This Year

609K 2.3% VLY 622K

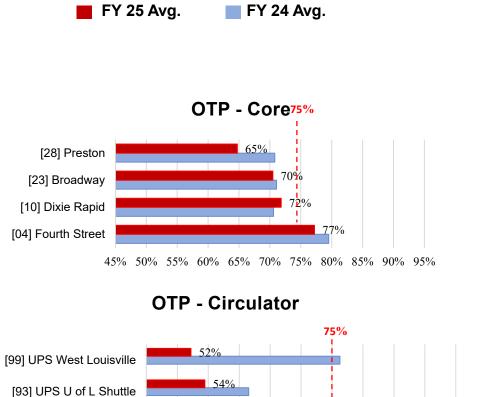
Performance Indicator	Fixe	ed-Route Syst	em	Paratransit (TARC3)			
System Production	FY25 YTD	FY20 (COVID)	FY24 YTD	FY25 YTD	FY20 (COVID)	FY24 YTD	
Total Ridership	1,712,547	8,187,973	6,573,772	93,446	442,345	360,456	
Weekday Ridership	1,560,405	7,135,476	5,562,244	77,201	381,276	297,419	
Saturday Ridership	68,359	642,871	565,636	7,750	34,062	27,431	
Sunday/Holiday Ridership	83,783	506,055	433,148	7,682	27,007	35,606	
Total Revenue Miles	466,178	6,386,306.82	6,517,670	813	4,930,487	4,364,217	
Total Revenue Hours	36,543	594,178.76	537,581	1,109,968	298,416	284,896	
Trips per Revenue Mile	1.30	1.28	1.01	0.08	0.09	.08	
Trips per Revenue Hour	16.53	13.78	12.20	1.36	1.48	1.29	



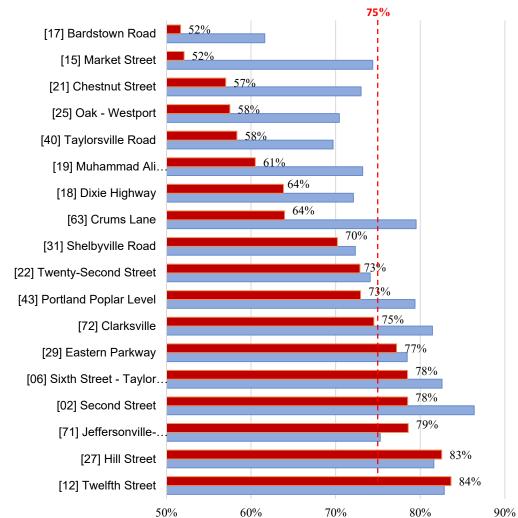
[52] Medical Center Circulator

[94] UofL Cardinal Shuttle

SEPTEMBER ON-TIME PERFORMANCE



45% 50% 55% 60% 65% 70% 75% 80% 85% 90% 95%



OTP - Local



					2022				
	Total Runs	Total Missed Runs	% Missed Runs	Sum of Missed Hours		Total Runs	Total Missed Runs	% Missed Runs	Sum of Missed Hours
January	8065	171	2.12%	538.67	January	8082		5.79%	
February	7628	281	3.68%	968.80	February	7336		4.81%	
March	8600	441	5.13%	1,618.48	March	8089	235	2.91%	
April	8276	488	5.90%	1,996.77	April	7785	439	5.64%	
May	8053	546	6.78%	2,411.39	May	7773	269	3.46%	
June	7994	472	5.90%	1,801.90	June	7725	262		
July	7913	409	5.17%	1,229.65	July	7360	195	2.65%	621.50
August	8438	631	7.48%	2,461.55	August	8675	576	6.64%	2046.67
September	8216	800	9.74%	3,872.40	September	8341	487	5.84%	1999.98
October	8365	685	8.19%	2,936.30	October	8477	680	8.02%	3133.12
November	8216	428	5.21%	1,617.85	November	8341	440	5.28%	1619.67
December	8546	401	4.69%	1,423.73	December	8477	384	4.53%	1304.62
TOTAL	98,310.00	5,753.00	5.85%	22,877.49	TOTAL	96,461.00	4,788.00	4.96%	19,385.48
2023					2024				
	Total Runs	Total Missed Runs	% Missed Runs	Sum of Missed Hours		Total Runs	Total Missed Runs	% Missed Riins	Clim of Miccod Hours
January	9410							70 Milosea Maris	Sum of wissed nours
	8419	221	2.63%	725.05	January	8158	272		
	8419 8036	221 248	2.63% 3.09%	725.05 809.07	January February	8158 7478		3.33%	900.18
February	8036	248	3.09%	809.07	February	7478	340	3.33% 4.55%	900.18 1,244.60
February March	8036 9083	248 339	3.09% 3.73%	809.07 1,079.17	February March	7478 7741	340 320	3.33% 4.55% 4.13%	900.18 1,244.60 1,212.88
February March April	8036 9083 8300	248 339 273	3.09% 3.73% 3.29%	809.07 1,079.17 1,031.53	February March April	7478 7741 7478	340 320 329	3.33% 4.55% 4.13% 4.41%	900.18 1,244.60 1,212.88 1,301.53
February March April May	8036 9083 8300 8860	248 339 273 470	3.09% 3.73% 3.29% 5.30%	809.07 1,079.17 1,031.53 1,824.82	February March April May	7478 7741 7478 7908	340 320 329 529	3.33% 4.55% 4.13% 4.41% 6.69%	900.18 1,244.60 1,212.88 1,301.53 2,117.90
February March April May June	8036 9083 8300 8860 7998	248 339 273 470 489	3.09% 3.73% 3.29% 5.30% 6.11%	809.07 1,079.17 1,031.53 1,824.82 2,428.38	February March April May June	7478 7741 7478 7908 7914	340 320 329 529 370	3.33% 4.55% 4.13% 4.41% 6.69% 4.68%	900.18 1,244.60 1,212.88 1,301.53 2,117.90 1,411.20
February March April May June July	8036 9083 8300 8860 7998 7412	248 339 273 470 489 502	3.09% 3.73% 3.29% 5.30% 6.11% 6.77%	809.07 1,079.17 1,031.53 1,824.82 2,428.38 1,879.65	February March April May June July	7478 7741 7478 7908 7914 5441	340 320 329 529 370 254	3.33% 4.55% 4.13% 4.41% 6.69% 4.68% 4.67%	900.18 1,244.60 1,212.88 1,301.53 2,117.90 1,411.20 1,182.70
February March April May June July August	8036 9083 8300 8860 7998 7412 8177	248 339 273 470 489 502 362	3.09% 3.73% 3.29% 5.30% 6.11% 6.77% 4.43%	809.07 1,079.17 1,031.53 1,824.82 2,428.38 1,879.65 1,261.10	February March April May June July August	7478 7741 7478 7908 7914 5441 5452	340 320 329 529 370 254	3.33% 4.55% 4.13% 4.41% 6.69% 4.68% 4.67% 3.14%	900.18 1,244.60 1,212.88 1,301.53 2,117.90 1,411.20 1,182.70 632.58
February March April May June July August September	8036 9083 8300 8860 7998 7412 8177 7655	248 339 273 470 489 502 362 579	3.09% 3.73% 3.29% 5.30% 6.11% 6.77% 4.43% 7.56%	809.07 1,079.17 1,031.53 1,824.82 2,428.38 1,879.65 1,261.10 2,443.57	February March April May June July August September	7478 7741 7478 7908 7914 5441	340 320 329 529 370 254	3.33% 4.55% 4.13% 4.41% 6.69% 4.68% 4.67% 3.14%	900.18 1,244.60 1,212.88 1,301.53 2,117.90 1,411.20 1,182.70
February March April May June July August September October	8036 9083 8300 8860 7998 7412 8177 7655 8172	248 339 273 470 489 502 362 579 489	3.09% 3.73% 3.29% 5.30% 6.11% 6.77% 4.43% 7.56% 5.98%	809.07 1,079.17 1,031.53 1,824.82 2,428.38 1,879.65 1,261.10 2,443.57 1,924.43	February March April May June July August September October	7478 7741 7478 7908 7914 5441 5452	340 320 329 529 370 254	3.33% 4.55% 4.13% 4.41% 6.69% 4.68% 4.67% 3.14%	900.18 1,244.60 1,212.88 1,301.53 2,117.90 1,411.20 1,182.70 632.58
February March April May June July August September October November	8036 9083 8300 8860 7998 7412 8177 7655 8172 7854	248 339 273 470 489 502 362 579 489 306	3.09% 3.73% 3.29% 5.30% 6.11% 6.77% 4.43% 7.56% 5.98% 3.90%	809.07 1,079.17 1,031.53 1,824.82 2,428.38 1,879.65 1,261.10 2,443.57 1,924.43 1,077.48	February March April May June July August September October November	7478 7741 7478 7908 7914 5441 5452	340 320 329 529 370 254	3.33% 4.55% 4.13% 4.41% 6.69% 4.68% 4.67% 3.14%	900.18 1,244.60 1,212.88 1,301.53 2,117.90 1,411.20 1,182.70 632.58
February March April May June July August September October	8036 9083 8300 8860 7998 7412 8177 7655 8172	248 339 273 470 489 502 362 579 489	3.09% 3.73% 3.29% 5.30% 6.11% 6.77% 4.43% 7.56% 5.98%	809.07 1,079.17 1,031.53 1,824.82 2,428.38 1,879.65 1,261.10 2,443.57 1,924.43	February March April May June July August September October	7478 7741 7478 7908 7914 5441 5452	340 320 329 529 370 254	3.33% 4.55% 4.13% 4.41% 6.69% 4.68% 4.67% 3.14%	900.18 1,244.60 1,212.88 1,301.53 2,117.90 1,411.20 1,182.70 632.58



OPERATIONS SUPERVISOR – FIELD & ON-BOARD BUS SUPPORT

Combined Overall

September
Opr Engagements
Pax De-escalations
On Bus Cust Support

Area Sums	
447	
10	
185	

September
Opr Engagements
Pax De-escalations
On Bus Cust Support

Dwntwn/ Ind	D
59.5	
0	
33	

September
Opr Engagements
Pax De-escalations
On Bus Cust Support

West	W
118	
1	
47	

September
Opr Engagements
Pax De-escalations
On Bus Cust Support

South	s
70.5	
5	
37	

September
Opr Engagements
Pax De-escalations
On Bus Cust Support

East	E
55	
0	
8	

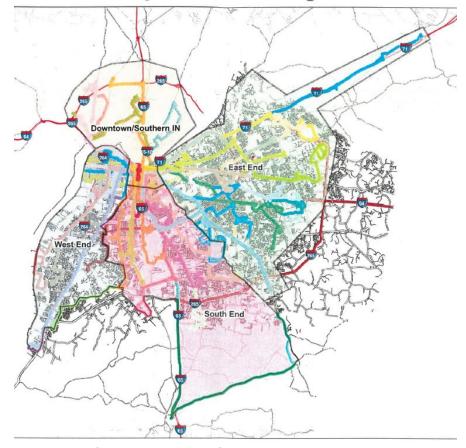
September
Opr Engagements
Pax De-escalations
On Bus Cust Support

Full Cover	Α
141	
4	
59	
33	

Area D Dwntwn/ Ind W West S South

East Full Cover

Road Supervisor Coverage Zone: System Coverage



- 9 Operations Supervisors
- 4 Zones / Heat Map Distribution / Hot Spots



FEEDBACK PER RIDERSHIP

FIXED ROUTE / 100K BOARDING

Month

-26% VLM

Goal

58

TOTAL RIDERSHIP 592,650

60

TOTAL FEEDBACK 343

PARATRANSIT / 1,000 TRIPS

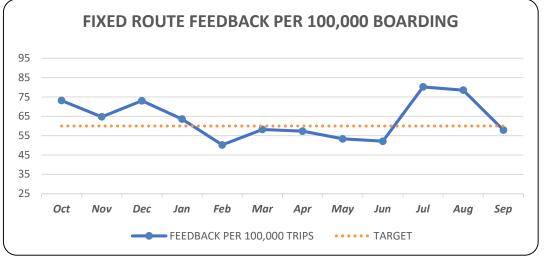
Month

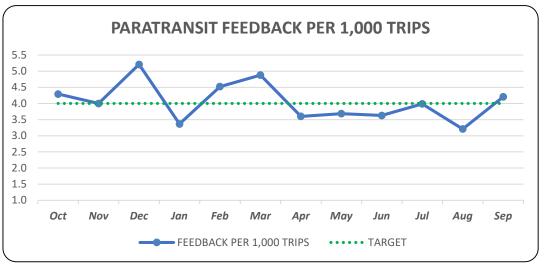
31% VLM

Goal

TOTAL RIDERSHIP 30,194

TOTAL FEEDBACK 127

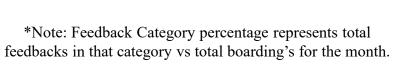


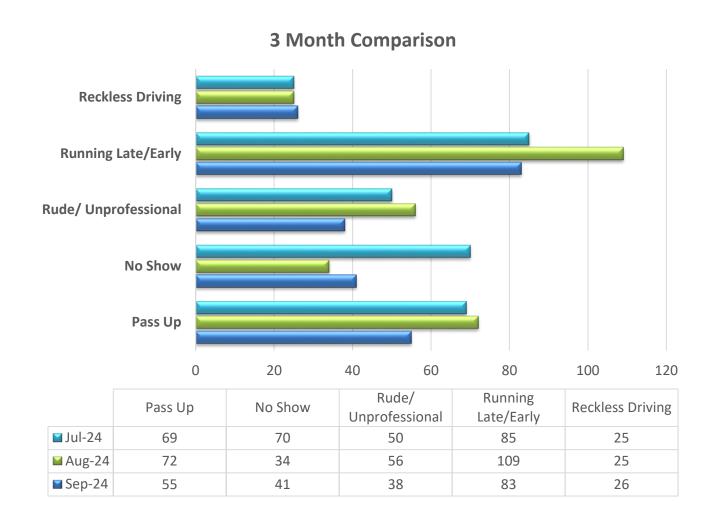




FIXED ROUTE TOP 5 FEEDBACK CATEGORIES - SEPTEMBER 2024

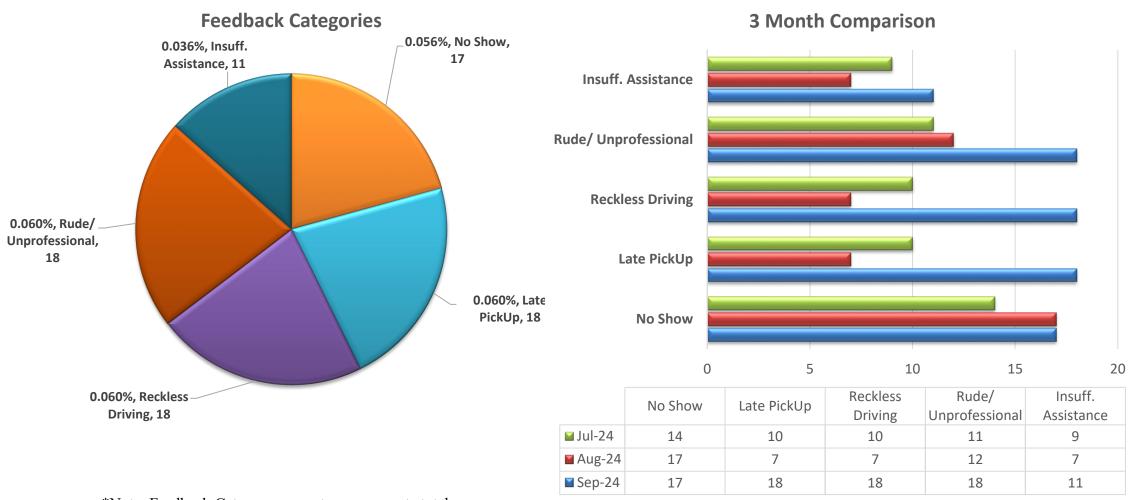
Feedback Categories 0.004%. 0.009%, Pass Reckless Up, 55 Driving, 26 0.014%, Running Late/Early, 83 0.007%, No Show, 41 0.006%, Rude/ Unprofessional, 38







TARC3 TOP 5 FEEDBACK CATEGORIES – SEPTEMBER 2024



^{*}Note: Feedback Category percentage represents total feedbacks in that category vs total trips for the month.

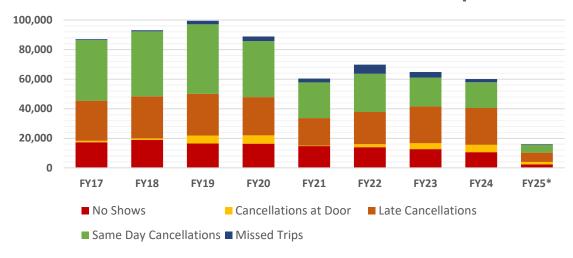


TARC3 SCHEDULED VS PERFORMED

MV Hourly Rate Average FY24 = \$48 MV Average Pass Trip Per Hour is 1.3 PPH \$48/1.3 = \$37 Cost Per Trip No Show 10,659 * 37 = \$394,383 Cancel at Door 4,965 * 37 = \$183,705 Late Cancellation = 24,895 * 37 = \$921,115 Total = \$1,499,203

	Cancelled Trips								
YEAR	Scheduled Trips	Performed Trips	Late Cancellations	Cancellations at Door	No Shows	Same Day Cancellations	Missed Trips	Total Cancelled Trips	% of Scheduled Trips
FY17	601,716	514,610	27,089	987	17,383	40,975	672	87,106	14%
FY18	640,145	547,002	28,360	1,144	18,857	43,955	827	93,143	15%
FY19	660,128	560,635	28,182	5,389	16,497	47,025	2,400	99,493	15%
FY20	531,278	442,389	25,884	5,624	16,358	37,899	3,124	88,889	17%
FY21	352,203	291,740	18,642	236	14,797	24,138	2,650	60,463	17%
FY22	369,232	299,413	21,796	2,037	13,969	25,893	6,124	69,819	19%
FY23	395,643	330,779	24,830	4,028	12,698	19,575	3,733	64,864	16%
FY24	391,017	330,960	24,895	4,965	10,659	17,403	2,135	60,057	15%
FY25*	109,479	93,446	6,292	1,562	2,457	5,315	407	16,033	15%
* YTD (SEP)									





FY25*				
	% of Scheduled	% of Cancelled	Definition	
MISSED	0.37%	3%	Any trip whereas the driver arrives before or after the 30 minute pickup window and departs without the passenger before waiting at least 5 minutes within the 30 minute pickup window	
SAME DAY	4.85%	33%	Trip is cancelled on day of service at least 2 hours prior to scheduled pickup time. Trip can be rerouted.	
LATE	5.75%	39%	Trip is cancelled less than 2 hours of the scheduled pick up time. Trip may be able to be rerouted depending on time of cancellation.	
AT DOOR	1.43%	10%	Trip is cancelled after driver arrives for pick up and has made contact with the passenger.	
NO SHOWS	2.24%	15%	Driver arrives and passenger is unable to be located for transport.	

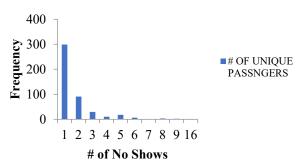


SEPTEMBER 2024 CANCELLATION PATTERNS

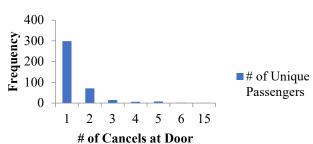
NO # OF UNIQUE PASSNGERS 1 299 2 91 3 29 4 10 5 18 6 6 7 1 8 3 9 2 16 1

# OF CANCELS AT DOOR	# OF UNIQUE PASSNGERS
1	299
2	71
3	15
4	6
5	8
6	2
15	1

NO SHOW FREQUENCY SEP 2024



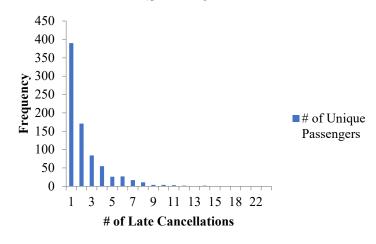
CANCEL AT THE DOOR FREQUENCY SEP 2024



# OI LAIL	# OI DIVIQUE
CANCELS	PASSNGERS
1	390
2	171
3	84
4	55
5	26
6	27
7	17
8	11
9	4
10	4
11	3
12	2
13	3 2 1 2 1
14	2
15	1
16	1
18	1
21	1
22	1
23	1

OF LATE | # OF UNIOUE

LATE CANCEL FREQUENCY SEP 2024





TARC3 SCHEDULED VS PERFORMED

STRATEGIES TO REDUCE LATE CANCELLATIONS AND NO SHOWS

Steps TARC and MV staff are engaging to decrease cancellations (late cancellations, cancellations at the door and no shows).

- Customers have begun receiving day before and imminent arrival calls so long as they have not opted out of the program
- We activated the calls for everyone except subscription riders on May 22nd. Subscription riders activated with IT and Trapeze assistance. Everyone was ultimately activated on June 12th.
- No show letters continue to be sent to customers who receive 3 or more no shows during the month
- We will identify and connect with customers who have an excessive amount of no shows and late cancellations during a given period.
- We'll discuss with the individual methods on how to reduce such cancellations and hear any feedback they have for us regarding service.

IMMINENT ARRIVAL CALL ANALYSIS FY25 MTD							
	Jul-24	Aug-24	% CHANGE	Sep-24	% CHANGE		
IMMINENT ARRIVAL CALLS	20,936	22,326	6.6%	20,455	-8.4%		
COMPLETED (APPLICATION ENDED)	5,609	5,826	3.9%	5,287	-9.3%		
COMPLETED (USER HUNG UP)	13,817	15,120	9.4%	13,884	-8.2%		
NO ANSWER	1,161	1,062	-8.5%	949	-10.6%		
BAD NUMBER	349	318	-8.9%	335	5.3%		
ATTEMPTED TRIPS	35,956	37,865	5.3%	35,658	-5.8%		
COMPLETED TRIPS	30,841	32,411	5.1%	30,194	-6.8%		
CANCELLATIONS	5,115	5,454	6.6%	5,464	0.2%		
LATE	2,090	2,210	5.7%	1,992	-9.9%		
SAME DAY	1,559	1,790	14.8%	1,966	9.8%		
MISSED TRIP	126	127	0.8%	154	21.3%		
CANCEL AT THE DOOR	454	556	22.5%	552	-0.7%		
NO SHOW	886	771	-13.0%	800	3.8%		

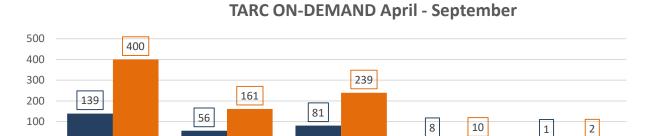


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Riders

TARC ON-DEMAND PILOT

New Riders



KPI Metric

■ Jeffersontown ■ New Albany

Repeat Riders

Avg. Rides Per Rider Passengers Per Vehicle

Hour (PVH)

TARC3 ON-DEMAND April – September					
KPI METRICS	Jeffersontown	New Albany	Total		
# Riders	139	400	539		
# New Riders	56	161	217		
# Repeat Riders	81	239	320		
Avg. Rides Per Rider	8.1	9.7	8.9		
# Passengers Completed	1350	4912	6262		
# Rides Completed	1227	3887	5114		
Passengers Per Vehicle Hour (PVH)	0.5	1.6	1.05		
Connect to Fixed Route % of trips	42%	41.8%	42%		
Point to Point % of trips	58%	58.2%	58%		
Cost (inclusive of startup, software fees)	37,690.80	62,750.08	100,440.88		

Duration: April — September 2024

Purpose: Connect Fixed Route / Zone Point to Point

Zones: New Albany and Jeffersontown

Glossary				
Metric	Description			
# Riders	The number of unique users who booked and completed a ride during this period (April-September)			
# New Riders	The number of unique users who booked and completed a ride for the first time (unduplicated April- September)			
# Repeat Riders	The number of unique users who booked and completed a ride and also completed a ride in a previous month			
Avg. Rides Per Rider	# Rides Completed			
# Passengers Completed	The number of passengers whose rides were completed			
# Rides Completed	The number of completed rides, including completed (forgotten)			
Passengers Per Vehicle Hour (PVH)	Total number of completed passenger boarding's divided by total number of revenue hours, excluding layover time			



MV MONTHLY PERFORMANCE – SEPTEMBER 2024

MONTHLY PERFORMED AND MISSED TRIPS



September 2024 Missed Trips: 0.53%

30,194 Performed Trips



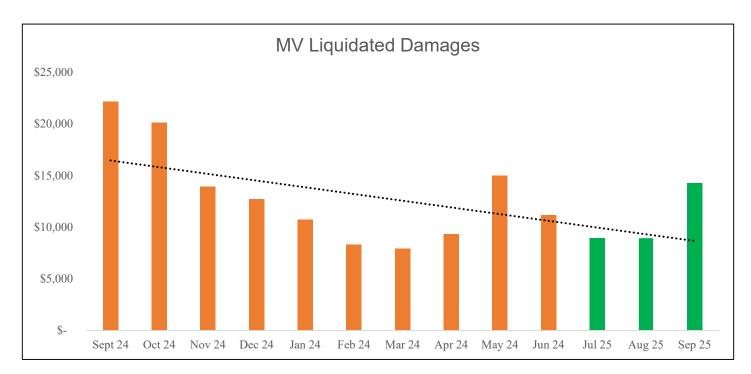
MV LIQUIDATED DAMAGES – SEPTEMBER 2024

PARATRANSIT

Monthly YTD

\$14.2K 58.5% VLM* -36% VLY

\$32.1K-49% VLY



Monthly Details

\$5.4K (38%), Late Trip, > 30 mins late

\$5K (35%), Accidents

\$3.8K (27%), Missed Trips

Types of Penalties:

Missed Trip

Late Trip

On-Time Performance

Excessive Trip Length

Customer Complaints

Compromised Safety

Maintenance

^{*}increase due to preventable accidents



TARC ACTION PLAN

ACTION PLAN

Department	Item	Status	Timeline	Completio n
Maintenance	Reduce - Chargeable Road Calls	Target Emissions and Fluid Level Systems Alerts	Aug – Dec	10%
Maintenance	Bus Utilization/Shelter and Sign Placements	Implement Bus Utilization Plan and Shelter and Sign Placements	July – Dec	10%
Safety	Lighting and Camera	Main Campus and 29 th St lighting and Union Station cameras	March - Dec	25%
Safety	Safety Ambassador Program	Line #23 2 ambassadors: 16 hrs/day, 7 days/week. 60 days of training Ops Rd Sups	Feb - Sept	100%
Transportation	Reduce Missed Service	Improve performance - Monitor line productivity and execute on performance improvement strategies	Aug - Dec	25%
Transportation	Road Supervisor – Operator Support Dispatch Supervisor – Response Monitoring	Road Supervisors – Operate in Zones Providing Operator and Customer Support Dispatch Supervisor – Monitor Response Times for Operator call in for Assistance	June – Dec	25%
Customer Experience	Feedback Closure Rate	Establish monthly target goal for feedback closures and identify improvements	Feb - Sep	90%
Paratransit	Performed vs. Scheduled Trip Improvements	Improve performance - reduce percentage of trips scheduled but not performed strategies	July - Dec	20%





MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Executive Director

Date: October 23, 2024

Re: Resolution 2024 - 37 Annual Worker's Compensation Insurance Policy

(20241891)

TARC's Workers' Compensation program currently self-insures the first \$500,000 of any claim, including both medical payments and indemnity benefits. The current policy expired on August 31, 2024. Due to TARC being a self-insured organization, the Kentucky Labor Cabinet requires that TARC maintain an excess insurance policy.

On September 25, 2024, the TARC Board approved Resolution 2024-33 for an annual excess insurance policy for Worker's Compensation with Arch Insurance Company for the 2024-2025 policy year in the amount of \$288,877.

However, it was determined the \$288,877 is the minimum premium, but the \$304,081 is the deposit premium which is due. The minimum premium is less in case TARC's payroll at audit comes in lower than the \$33,052,274 projected for the 9/1/24-25 term. This premium requires an additional \$15,204 be expended.

The staff is hereby recommending that the TARC Board of Directors authorize the Executive Director to enter into a policy agreement with Arch Insurance Company for the additional \$15,204 that has a specific retention by TARC of the first \$500,000 on any claim with an annual premium not to exceed \$304,081 beginning September 1, 2024.

Please call me at 561-5100 if you have any questions. Thank you.





RESOLUTION 2024-37 Excess Workers' Compensation and Employers Liability Annual Insurance Policy

A Resolution authorizing the Executive Director to enter into an annual excess insurance policy for Workers' Compensation with Arch Insurance Company for the additional \$15,204 that has a specific retention by TARC of the first \$500,000 on any claim with an annual premium not to exceed \$304,081 beginning September 1, 2024.

WHEREAS, Kentucky Administrative Regulation (KAR) 803 25:021 requires self-insured employers to have excess coverage for workers' compensation claims, and

WHEREAS, TARC received three (3) quotes from Arch Insurance on August 26, 2024; and

WHEREAS, based on the recommendation of the third-party administrator, Charles Taylor, and after discussion with the department staff, TARC has deemed the additional \$15,204 not to exceed \$304,081 annual premium as fair and reasonable based on the three quotes (20241891) acquired and provided by Arch Insurance for the Excess Workers' Compensation and Employers Liability insurance policy which shall commence on September 1, 2024 and end on September 1, 2025; and;

NOW THEREFORE, THE BOARD OF DIRECTORS OF THE TRANSIT AUTHORITY OF RIVER CITY HEREBY RESOLVE THAT:

The Executive Director is hereby authorized to enter into an annual insurance policy with Arch Insurance Company for the additional \$15,204 that has a specific retention by TARC of the first \$500,000 on any claim with an annual premium not to exceed \$304,081 beginning September 1, 2024.

ADOPTED THIS 23th DAY OF OCTOBER 2024

Ted Smith, Chair of the TARC Board of Directors





MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Executive Director

Date: October 23, 2024

Re: Resolution 2024 - 38 TARC Contribution to Local Match for RAISE Grant

In June 2023, TARC entered into an agreement with Louisville-Jefferson County Metro Government (Metro) to administer and contribute a portion of required local matching funds to an FFY 2022 Rebuilding American Infrastructure with Sustainability & Equity (RAISE) award to Metro for the Broadway All the Way planning project.

The Broadway All the Way project aims to develop a unified vision for premium transit, create shovel ready plans to implement a complete street retrofit for Broadway, and generate plans for strategic transit enhancements along Baxter Avenue and Bardstown Road.

The RAISE grant program is a US Department of Transportation program, and funds for this award were assigned to the Federal Transit Administration (FTA) for administration. As the FTA designated recipient for the Louisville Urbanized Area, TARC has executed and will administer grant KY-2024-003 in coordination with Metro. The total grant amount is \$6,250,000, with a required 20% local match of \$1,250,000. The interagency agreement budget calls for Metro to provide \$500k, the Kentucky Transportation Cabinet to provide \$500k, and TARC to provide \$250k.

The grant funds will be applied to a multiyear planning study, and an FTA compliant procurement has already been conducted for selection of a project consultant. The solicitation for Metro's RFP 240012 Broadway All the Way Planning / Design Services (TARC 20241870) was issued on July 19, 2023 and two proposals were received from Gresham Smith and WSP USA. Representatives of TARC were participants in the evaluation of proposals. Metro awarded the project to Gresham Smith, the contract was completed on April 15, 2024, and the project is underway.

This resolution seeks approval from the Board of Directors for the Executive Director to provide \$250,000 in local matching funds from the Mass Transit Trust Fund (MTTF) toward the coordinated Broadway All the Way project funded by grant KY-2024-003 for design services provided by Gresham Smith.

Please call me at 561-5100 if you have any questions. Thank you.





RESOLUTION 2024-38 TARC CONTRIBUTION TO LOCAL MATCH FOR RAISE GRANT

A Resolution authorizing the Executive Director to provide \$250,000 in local match funds from the Mass Transit Trust Fund (MTTF) toward the coordinated Broadway All the Way project funded by grant KY-2024-003 for design services provided by Gresham Smith.

WHEREAS, Louisville-Jefferson County Metro Government received an award of Federal Fiscal Year 2022 Rebuilding American Infrastructure with Sustainability & Equity (RAISE) grant funds from the United States Department of Transportation (USDOT) for a coordinated Broadway All the Way project; and

WHEREAS, USDOT has designated the Federal Transit Administration (FTA) as the administrator of these funds, and TARC is the designated recipient for FTA funds for the Louisville Urbanized Area; and

WHEREAS, in June 2023, TARC and Metro executed an interagency agreement establishing TARC as the fiscal agent for the Broadway All the Way project; and

WHEREAS, the total grant amount of \$6,250,000 requires a 20% local match of \$1,250,000, for which the interagency agreement budgeted contributions of \$500,000 from Metro, \$500,000 from the Kentucky Transportation Cabinet, and \$250,000 from TARC; and

WHEREAS, Metro shall pay all project expenses and only upon meeting all terms and conditions of the interagency agreement will Metro be eligible to receive Federal reimbursement funding through TARC; and

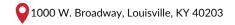
WHEREAS, Metro has conducted an FTA compliant procurement process in coordination with TARC (Metro RFP240012 / TARC 20241870) for the selection of a planning consultant, received and evaluated two proposals, awarded the project to Gresham Smith, and executed a contract on April 15, 2024;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that:

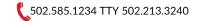
The Executive Director is hereby authorized to provide \$250,000 in local match funds from the Mass Transit Trust Fund (MTTF) toward the coordinated Broadway All the Way project funded by grant KY-2024-003 for design services provided by Gresham Smith.

ADOPTED THIS 23rd DAY OF OCTOBER 2024

Ted Smith, Chair of the TARC Board of Directors









MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Executive Director

Date: October 23, 2024

Re: Resolution 2024 – 39 Vehicles for Section 5310 Subrecipients

TARC's grant subrecipients receive federal grant funds from the Federal Transit Administration (FTA) to purchase vehicles to provide transportation for seniors and individuals with disabilities. The funds come from the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities grant program. To use those funds, the subrecipients must purchase the vehicles through a contract that meets all federal procurement requirements.

On July 25, 2024, the TARC Procurement Department advertised a Request for Proposals (RFP) for Vehicles for Section 5310 Subrecipients. This RFP sought vendors to enter into a contract through which TARC's subrecipients can purchase vehicles. The RFP was advertised on TARC's Bonfire procurement portal website and online Transit Talent website. Pricing analysis was conducted by Procurement Department.

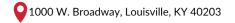
Proposals were received from two vendors who were deemed responsive and responsible: Superior Van and Mobility, LLC; and Western Reserve Coach Sales, Inc.

On September 27, 2024, the proposals were evaluated to select a vendor that would provide the best value based on the requirements of the solicitation. TARC staff evaluated the proposals based on the offering, the vendor's technical ability, and past performance history.

The staff selected the vendor that offered the best value for the vehicles. The staff also determined that this vendor has a high level of technical ability along with an excellent past performance history. Based on these criteria's, the staff selected Superior Van and Mobility, LLC as the vendor that provides the best value.

The selected proposal from Superior Van and Mobility, LLC provides the following vehicles and prices for the 2024 model year:

2024 Wheelchair Minivan ADA with manual wheelchair ramp (Including side-entry ramp, rear-entry ramp, or in-floor slide-out ramp options)









Unit Price: \$74,650 Maximum Quantity: 45 Total cost: \$3,359,250

2024 Full-Size Wheelchair Van ADA with high roof and electric wheelchair lift (Including enhanced HVAC, AWD, and extended warranty options)

Unit Price: \$88,235 Maximum Quantity: 45 Total cost: \$3,970,575

2024 Full-Size 12-Passenger Van (non-ADA)

for ambulatory passengers

(Including extended running boards, AWD, high roof, and extended warranty options)

Unit Price: \$68,901 Maximum Quantity: Total cost: \$1,033,515

Contract not-to-exceed amount: \$11,060,517

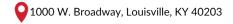
The contract not-to-exceed amount includes a price increase of 15% for Producer Price Index (PPI) increases in the second and third model years of the contract.

The amount of funds expended by TARC as a result of this contract will be zero. This contract does not obligate TARC to expend any funds, and this Board Resolution does not authorize TARC to expend any funds.

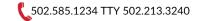
This Board Resolution simply authorizes TARC to establish a contract for the benefit of TARC's grant subrecipients, so they will have a federally approved contract through which they can purchase vehicles with the federal grant funds that they have been awarded.

This Resolution seeks approval for the Board of Directors to authorize the Executive Director to enter into an agreement with Superior Van and Mobility, LLC for the purpose of allowing TARC's grant subrecipients to purchase vehicles at a cost not to exceed \$11,060,517. The contract will include an initial term of three (3) years with an option for up to two (2) additional years.

Please call me at 561-5100 if you have any questions. Thank you.









RESOLUTION 2024-39 VEHICLES FOR SECTION 5310 SUBRECIPIENTS

A Resolution authorizing the Executive Director to enter into a contract with a three (3) year initial term, with an option for up to two (2) additional years, with Superior Van and Mobility, LLC.

WHEREAS, in order to ensure compliance with FTA procurement requirements and meet the vehicle needs of TARC's Section 5310 grant subrecipients, TARC issued Request for Proposals (RFP) 20241877 Vehicles for Section 5310 Subrecipients on July 25, 2024, and

WHEREAS, RFP 20241877 Vehicles for Section 5310 Subrecipients was advertised on the Bonfire procurement portal website and on the Transit Talent website, and

WHEREAS, proposals were received from two proposers who were deemed to be responsive and responsible: Superior Van and Mobility, LLC; and Western Reserve Coach Sales, Inc., and

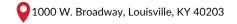
WHEREAS, the two proposals were evaluated on September 27, 2024, and it was determined that the proposal from Superior Van and Mobility provides the best value;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that:

The Executive Director is hereby authorized to enter into a contract with an initial term of three (3) years, with an option for up to two (2) additional years, with Superior Van and Mobility, LLC for the purpose of allowing TARC's grant subrecipients to purchase vehicles at a cost not to exceed \$11,060,517.

ADOPTED THIS 23RD DAY OF OCTOBER 2024

Ted Smith, Chair of the TARC Board of Directors







MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Executive Director

Date: October 23, 2024

Re: Resolution 2024-40 Remix, Transit Planning Software (#20241889)

Transit Authority of River City (TARC) is proposing implementation of the Transit Planning Software (Remix) that will support agency's short and long-term service planning and scheduling efforts.

TARC was one of the first transit agencies in the country to start using Remix software and contracted with Remix Technology from 2015 – 2022. The last three-year contract expired on May 31st 2022.

With TARC's major planning process underway to develop a new, restructured routes network, there is a need for additional technology support for planning and scheduling functions. Remix transit planning software is known and widely used in the transit industry for at least ten years. This software provides unique functionality and features for preliminary service planning, routing, frequencies, determining resources, and high-level cost estimates.

TARC Procurement Department released a quote request and received one estimate from Remix. A pricing analysis was conducted by Procurement. The proposal was evaluated based on features and unique capabilities with other similar software options available in the market. Remix proposed the best possible solution for TARC needs. Based on the pricing analysis, the negotiated price for a five-year contract is fair and reasonable, with an annual amount of \$53,000 per year not to exceed \$262,966 over five years.

In the event that TARC implements a constrained network concept and significantly reduces its level of service during the term of this contract, TARC shall conduct further pricing analysis to ensure price is within market range and renegotiate price.

This Resolution seeks approval for the Board of Directors to authorize the Executive Director to negotiate and enter into a contract with Remix Planning Software at a cost not to exceed \$262,966. The contract will include an initial term of two (2) years with an option to renew for up to three (3) additional one-year terms.

Please call me at 561-5100 if you have any questions. Thank you.





RESOLUTION 2024-40 TRANSIT PLANNING SOFTWARE

A Resolution authorizing the Executive Director to negotiate and enter into a contract with Remix for a Transit Planning Software at an annual amount of \$53,000 per year not to exceed \$262,966. The contract will include an initial term of two (2) years with an option to renew an additional three (3) one-year terms:

WHEREAS, Transit Authority of River City (TARC) intends to implement Remix Planning Software (Remix) that will support agency's short and long-term service planning and scheduling efforts; and

WHEREAS, Remix software is on the market for more than ten years and provides unique functionality and features for preliminary service planning, routing, frequencies, and high-level cost estimates; and

WHEREAS, TARC evaluated and compared Remix features and unique capabilities with other similar software options known and available in the industry; and

WHEREAS TARC conducted pricing analysis to ensure Remix proposal is within the market range; and

WHEREAS, TARC found the negotiated price for a five-year contract to be fair and reasonable; and

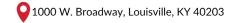
WHEREAS, the total contract amount shall not exceed \$262,966 for its five-year life; and

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that:

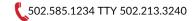
The Executive Director is hereby authorized to negotiate and enter into a contract with Remix for the Transit Planning Software at a cost not to exceed \$262,966 for the five-year life of the contract.

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ADOPTED THIS 23RD DAY OF OCTOBER 2024









MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Executive Director

Date: October 23, 2024

Re: Resolution 2024-41 Fare-Free Service for November 2024 General Election

Since at least 2019, TARC has provided fare-free service on both the primary and general election days. This has allowed TARC to provide a valuable service to the community on an important day for community participation. In the past there has been no formal resolution approving the fare free service – this Spring, the board verbally approved the idea and before that the TARC Executive Director typically approved. While there is no statutory requirement for the TARC board to approve one-day fare policy, with the current fiscal climate, it is important for the TARC board to have a chance to weigh in on decisions involving agency revenue.

The action does not come without cost – TARC staff estimates that going fare-free for the day would mean TARC would not collect approximately \$16,000 in fares TARC otherwise would have collected.

But continuing to provide fare-free Election Day service allows TARC to support a fundamental building block of democracy – ensuring people are able to exercise their right to vote. Providing that service also demonstrates another example of the strong value that TARC provides to the greater Louisville community.

Fare-free Election Day service also provides measurable public relations value to TARC. For example, in May 2024 TARC's fare-free service was mentioned in at least 12 broadcast news stories on WLKY, WAVE, and Spectrum. TARC's media clips service, Media Library Kentucky, estimates that those 12 stories brought in approximately \$8,000 worth of publicity value for TARC.

Based on the benefits to the agency and the overall benefits to the community, TARC staff recommends that TARC continue its recent tradition and provide fare-free service on November 5, 2024 to help more of the region's residents exercise their right to vote.

Please call me at 561-5100 if you have any questions. Thank you.





RESOLUTION 2024-41 FARE-FREE SERVICE FOR NOVEMBER 2024 GENERAL ELECTION

A Resolution authorizing the Executive Director to approve fare-free service for General Election Day, November 5, 2024.

WHEREAS, voting on Election Day is a fundamental right of all US citizens and a fundamental building block of democracy; and

WHEREAS, transportation can be a significant barrier for some residents in exercising their right to vote; and

WHEREAS, TARC already provides a critical and affordable mobility service for many residents in the Louisville region, including residents who have few other transportation options; and

WHEREAS, fare-free TARC service on Election Day can ensure that a barrier to participate in democracy is further reduced; and

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that:

The Executive Director is hereby authorized to approve fare-free service on TARC fixed-route and paratransit service during regularly scheduled service hours on Election Day November 5, 2024.

ADOPTED THIS 23rd DAY OF OCTOBER 2024

Ted Smith, Chair of the TARC Board of Directors

