MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Interim Executive Director

Date: February 28, 2024

Re: Resolution 2024 - 06 TRAPEZE ANNUAL SOFTWARE MAINTENANCE AND SUPPORT

The purpose of this resolution is to provide updated authority for the annual software maintenance and support agreements that TARC maintains with Trapeze for a range of transit software products. TARC has utilized Trapeze software products since 1997 to support paratransit and fixed-route operations and have upgraded and expanded their use on several occasions. The offerings and agreements over the years have included software license agreements, software maintenance agreements and/or enhancements for the following system products:

- Trapeze PASS Paratransit scheduling and reservations software
- Trapeze COM Fixed Route/Paratransit Customer feedback and management software
- Trapeze FX Fixed-Route operations management software
- Trapeze OPS On-Board operations software and equipment
- Trapeze INFO IVR Integrated Voice Response
- Trapeze INFO Agent Client Info System
- Trapeze INFO Real Time Route information

As part of our Software Maintenance, TARC recently completed the process of upgrading our Trapeze Back Office systems to version 21 in September 2023. This allows us to stay at a current, supportable version which also makes upgrading in the future easier.

The expected cost for all Trapeze Software Maintenance this year, April 1, 2024 – March 31, 2025, is not to exceed $443,686.00, and these funds are budgeted as part of the IT Annual Software Maintenance.

This Resolution seeks approval for the Board of Directors to authorize the Interim Executive Director to enter into an agreement with Trapeze for a total not-to-exceed amount of $443,686.00.

Please call me at 561-5100 if you have any questions. Thank you.

RESOLUTION 2024-06
TRAPEZE ANNUAL SOFTWARE MAINTENANCE AND SUPPORT

A Resolution authorizing the Interim Executive Director to enter into an additional one-year agreement with Trapeze:

WHEREAS, TARC seeks software maintenance and support on its existing Trapeze products; and,

WHEREAS, TARC received quotes from Trapeze, which were deemed fair and reasonable; and,

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that:

The Interim Executive Director is hereby authorized to enter into an additional one-year agreement with Trapeze based upon a proposed cost for a not-to-exceed amount of $443,686.00.

ADOPTED THIS 28th DAY OF FEBRUARY 2024

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Ted Smith, Chair of the TARC Board of Directors